

## CareSource Earns URAC Accreditation

DAYTON , Ohio, November 13, 2008 – CareSource, a nonprofit managed health care plan, is pleased to announce that it has earned health plan accreditation from URAC, a Washington, D.C.-based health care accrediting organization that establishes quality standards for the health care industry.

“CareSource is honored to receive health plan accreditation from URAC,” said President and CEO Pamela B. Morris. “By earning URAC accreditation, CareSource has demonstrated to members, providers and state regulators that we are committed to supplying the highest quality care.”

The URAC accreditation process demonstrates a commitment to quality services and serves as a framework to improve business processes through benchmarking organizations against nationally recognized standards.

“By applying for and receiving health plan accreditation, CareSource has demonstrated a commitment to quality health care,” said Alan P. Spielman, URAC president and CEO. “Quality health care is crucial to our nation’s welfare, and it is important to have organizations that are willing to measure themselves against national standards.”

URAC has also granted health call center accreditation to the 24-hour nurse triage health call center available to CareSource members. URAC’s health call center standards apply to organizations that provide triage and health information services over the telephone. The standards ensure that these services are performed in a manner that is timely, confidential, and includes medically appropriate care and treatment advice.

URAC, an independent, nonprofit organization, is well-known as a leader in promoting health care quality through its accreditation and certification programs. URAC offers a wide range of quality benchmarking programs and services that keep pace with the rapid changes in the health care system, and provide a symbol of excellence for organizations to validate their commitment to quality and accountability. Through its broad-based governance structure and CareSource URAC accreditation an inclusive standards development process, URAC strives to ensure that all stakeholders are represented in establishing meaningful quality measures for the entire health care industry. For more information, visit [www.urac.org](http://www.urac.org).

### About CareSource

CareSource offers a full spectrum of services for the administration of public-sector health care programs. Among these services are general administration, including claims processing, case and

medical management, provider relations, decision support informatics, quality improvement, and regulatory compliance; member services, including a member call center and 24-hour nurse triage line; and financial consultation and turnaround.

CareSource also provides services to nonprofit managed care plans that serve almost 680,000 Medicaid and Medicare special needs consumers in Ohio and Michigan. For more information about CareSource, visit [www.csmg-online.com](http://www.csmg-online.com).