



NEWS RELEASE

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CareSource launches innovative web-based service

DAYTON, Ohio, June 3, 2009 – CareSource, a public-sector managed care company headquartered here, announced the launch of its new Member Profile, an innovative, web-based service that provides physicians and other healthcare providers with easy-to-access, comprehensive patient historical information designed to improve patient quality and outcomes. The Member Profile is designed to pull from a variety of data sources and presents a complete view of recent utilization, clinical quality and medication history. This represents a major step forward in effectively managing the healthcare of CareSource’s primarily Medicaid population.

The Member Profile assists healthcare providers in the delivery of the right care at the right time. Highlights of the web-based tool include:

- Patient demographics
- Patient-specific quality metrics
- Pharmacy information (updated daily)
- Historical diagnoses
- Hospital admissions
- Emergency Room visits
- Specialist visits
- Case Management activity

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Member Profile

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“The information contained in CareSource’s Member Profile is invaluable and promotes efficient quality healthcare for our members,” said Craig Thiele, MD, Chief Medical Officer. “Patient-specific quality metrics identify needed preventive tests. And in cases where patients have already been diagnosed with a chronic condition, the Member Profile can significantly contribute to supportive ongoing care.”

About CareSource

CareSource offers a full spectrum of services for the administration of public-sector health care programs. Among these services are general administration, including claims processing, case and medical management, provider relations, decision support informatics, quality improvement, and regulatory compliance; member services, including a member call center and 24-hour nurse advice line; and financial consultation and turnaround.

CareSource also provides services to nonprofit managed care plans that serve more than 720,000 Medicaid and special needs consumers in Michigan and Ohio. For more information, visit www.caresource.com.

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