



## Network Notification

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**Date:** March 1, 2011

**Number:** MI-P-2011-04

**To:** Michigan Providers

**From:** CareSource

**Subject:** CareSource Changes Transportation Vendor for Members

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Effective April 1, 2011, CareSource will provide members free transportation services through the vendor TMS. Members can continue to use Logisticare until March 31, 2011.

To access transportation services, you can call the Member Services phone number on the member's CareSource ID card.

### **Medicaid Members**

Medicaid members receive 40 one-way trips per member per calendar year to health care visits.

### **Special Needs Plan Members**

SNP members receive 60 one-way trips per member per calendar year to health care visits.

After April 1, 2011, CareSource will no longer provide mileage reimbursement. An added service with the new transportation vendor is same-day rides for hospital discharges. We hope our transportation benefit will continue to help your CareSource patients keep their scheduled appointments and reduce this common access-to-care barrier.