



Network Notification

Date: April 8, 2011

Number: MI-P-2011-04a

To: Michigan Providers

From: CareSource

Subject: CareSource Changes Transportation Vendor for Members

Effective April 1, 2011, CareSource will provide members free transportation services through the vendor TMS.

To access transportation services, you can call the Member Services phone number on the member's CareSource ID card.

Medicaid Members

Medicaid members can receive rides to medically necessary health care visits when they are covered by the plan. With prior authorization, CareSource can also provide mileage reimbursement for medically necessary health care services when the member arranges for this before the visit.

Special Needs Plan Members

SNP members receive 60 one-way trips per member per calendar year to health care visits.

An added service with the new transportation vendor is same-day rides for hospital discharges. We hope our transportation benefit will continue to help your CareSource patients keep their scheduled appointments and reduce this common access-to-care barrier.