



Network Notification

Date: September 28, 2010

Number: MI-P-2010-12a

To: Michigan Providers

From: CareSource

Subject: Reprinted September 14, 2010 Explanation of Payment (EOPs)

Michigan Explanation of Payment (EOP) reports dated September 14, 2010, were generated without the Patient Account ID, making it difficult for large groups and hospital systems to reconcile the report.

Action CareSource Has Taken:

- CareSource mailed corrected EOPs with the Patient Account ID's
- These corrected EOPs were mailed with the September 20 EOPs
- **Claims listed on the September 14 report were paid with the original EOP mailing**
- **Since checks were included with the original September 14 EOP, no checks were included with the reprinted EOPs, which were mailed on September 20**

We apologize for any inconvenience this may have caused.