



Network Notification

Date: November 30, 2011

Number: MI-P-2011-29

To: Michigan Providers

From: CareSource

Subject: New Product Line – Dual Eligible Members

In late 2011, the Michigan Department of Community Health (MDCH) changed its Medicaid health plan enrollment policies to include enrollment of 160,000 dual eligible members across the state to Michigan. Dual eligibles are consumers who are eligible for both Medicare and Medicaid.

Benefits to Members

Benefits provided to members are based on their enrollment status. Dual eligible members that are enrolled in CareSource Medicaid have no medical co-pays, free transportation, a 24/7 nurse advice line and more.

Immediate Benefits to Providers Who Serve Dual Eligible Members:

- **Additional Patients** – Diversification of your patient base with CareSource
- **Provider Relations Team** – Dedicated provider relations representative for continued partnership

CareSource Advantage® (HMO SNP) is in the process of expanding to new counties in Michigan for 2013. Providers who contract with CareSource Advantage *now* will receive the aforementioned benefit; and the following benefits after the expansion of CareSource Advantage in your service area:

- **One Claim** – One claim and one remittance, which helps simplify billing and eases the burden of administration
- **Medical Home** – Primary Care Providers (PCP) will no longer have to coordinate care with another PCP; they will be the PCP for both Medicaid and Medicare, which supports the Michigan Primary Care Transformation (MiPCT) project

- **Free Transportation, No Medical Co-Pays for Members** – CareSource Advantage members receive unlimited transportation to medical appointments and have no co-pays for medical services

If you would like to contract with CareSource or CareSource Advantage, please call your provider relations representative, or call provider services at 1-800-390-7102.