



July 15, 2009

Greetings,

Top-quality health care and improved member safety are goals we share. To help us be successful, we're working to make it easier for you to do business with us. We're simplifying interactions and expanding our online tools so that you and your patients can make better health care decisions.

Here are a few specific examples:

- **We've reduced the number of drugs requiring pharmacy prior authorization approval.** Effective July 1, 2009, we removed the prior authorization requirement for Singulair, Symbicort and Vyvanse (additional pharmacy news can be found on pages 2 & 3 of the enclosed *ProviderSource* newsletter).
- **We're making billing easier.** Providers no longer have to submit a Prenatal Risk Assessment Form (PRAF) with a claim to get claims paid with an H1000 code.
- **We've updated our online tools.** Our redesigned and enhanced website, www.caresource.com, allows you to more quickly and efficiently locate information you need, when you and your staff need it. In addition, our secure online Provider Portal simplifies tasks. Our new **Member Profile** feature provides a comprehensive look at your patient's recent quality, medical and pharmacy information. As a registered user of our Provider Portal, there's no waiting on the phone, as the information you need is right at your fingertips.
- **On July 1, 2009 we implemented our Radiology Benefits Management Program, a member-focused quality initiative.** Our program focuses on member safety, as we want to ensure that medically-necessary, quality services are provided to our members receiving outpatient, non-emergent CT, MRI/MRA and PET scan procedures.

Please find enclosed the summer edition of our provider communications packet. This mailing includes our *ProviderSource* newsletter, which contains articles I hope you find interesting and beneficial. In addition, a notice is included about the Department of Job and Family Services recently updating their Hysterectomy and Sterilization forms. Both of these forms are easily accessed on our website at www.caresource.com.

We can best serve our members by working closely with you to build a better health care system with fewer hassles, leaving you more time to care for your patients. As always, we welcome your feedback. Your opinion matters to us!

Respectfully,

A handwritten signature in black ink that reads "Craig Thiele, M.D.".

Craig Thiele, M.D.
Chief Medical Officer

OH-P-191



ATTENTION PROVIDERS:

Changes to Ohio Department of Job and Family Services Hysterectomy and Sterilization Consent Forms

Effective July 1, 2009

The Department of Job and Family Services (ODJFS) has revised and issued the consent forms required for hysterectomy and sterilizations. Please use the revised forms effective July 1, 2009. The updated forms can easily be found on our redesigned website at www.caresource.com. Simply click on the Provider tab, then Provider Materials, then Forms. Both forms are available in PDF format.

Changes to Hysterectomy form

Old Title:	Consent to Hysterectomy
New Title:	Acknowledgement of Hysterectomy Information
Old Section I:	Identifying Information
New Section I:	Patient Information
Old Section II:	Consent
New Section II:	Patient acknowledgement of receipt of hysterectomy Information
Old Section III:	Exceptions
New Section III:	Provider acknowledgement of provision of hysterectomy information
Old Section IV:	Retroactive Eligibility
New Section IV:	Physician Certification

Changes to Sterilization form

Old Title:	Consent to Sterilization Form
New Title:	Consent for Sterilization
Interpreter's Statement:	Language changes
Added:	Physician's signature vs. Physician Name

Please contact CareSource Provider Services at 1-800-488-0134 if you need assistance in completing the ODJFS consent forms.