



Provider Directory

CareSource Advantage



H6178_OHMSNP355

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CareSource Advantage
HMO Plan
Provider Directory

This directory provides a list of CareSource Advantage's plan providers.

This directory is for the following counties in Ohio:

- Butler
- Cuyahoga
- Delaware
- Franklin
- Greene
- Hamilton
- Lorain
- Lucas
- Madison
- Mahoning
- Medina
- Montgomery
- Stark
- Summit
- Trumbull
- Warren
- Wood

This directory is current as of October 26, 2009. Some plan providers may have been added or removed from the list after this directory was printed. To get the most up-to-date information about CareSource Advantage plan providers in your area, you can visit www.caresource.com or call our Member Services Department at 1-800-708-8729, Monday – Friday, 8 a.m. to 8 p.m. TTY users should call 1-800-750-0750 or 711.

Section 1 – Introduction

This directory provides a list of CareSource Advantage’s plan providers. To get detailed information about your health care coverage, please see your Evidence of Coverage.

You will have to choose one of our plan providers that are listed in this directory to be your **P**rietary **C**are **P**rovider (PCP). The term “PCP” will be used throughout this directory. Generally, you must get your health care coverage from your PCP.

When you become a member of CareSource Advantage, you must choose a plan provider to be your PCP. Your PCP is a physician who meets state requirements and is trained to give you basic medical care. You will get your routine or basic care from your PCP. Your PCP can also coordinate the rest of the covered services you need. In most cases, you must see your PCP to get a referral before you see any other health care provider.

The “plan providers” listed in this directory have agreed to provide you with your health care coverage. You may go to any of our plan providers listed in this directory; however, some services may require a referral / prior authorization. You must use plan providers for services to be covered by us at plan cost-sharing levels, except in emergencies, for urgently needed care out of the area, or for out-of-area dialysis services. Please see the CareSource Advantage Evidence of Coverage for more details.

If you have been going to one plan provider, you are not required to continue going to that same provider. In some cases, you may get covered services from non-plan providers. Except in emergencies, for urgently needed care out of the area, or for out-of-area dialysis services, a prior authorization is required for covered services from non-plan providers. Please call our Member Services Department for help with questions regarding access to non-plan providers. If you get a bill from a non-plan provider, please submit it to CareSource Advantage for processing. We can help determine how much you are responsible for paying, if any.

What is the service area for CareSource Advantage?

The counties in our service area are listed below. Please refer to the map of Ohio on the next page.

- Butler
- Cuyahoga
- Delaware
- Franklin
- Greene
- Hamilton
- Lorain
- Lucas
- Madison
- Mahoning
- Medina
- Montgomery
- Stark
- Summit
- Trumbull
- Warren
- Wood

How do you find CareSource Advantage providers in your area?

The provider directory is a list of doctors and other health care providers who accept CareSource Advantage members. If you haven’t chosen a PCP yet, please choose one from the directory or call us for help in selecting one. It is important that you start

to build a good doctor/patient relationship with your PCP as soon as you can. If you have questions about CareSource Advantage, please call our Member Services Department at 1-800-708-8729, Monday – Friday, 8 a.m. to 8 p.m. TTY users should call 1-800-750-0750 or 711. Or, visit www.caresource.com.

Counties in CareSource's Service Area



