CareSource North Carolina Co. **CareSource Marketplace Gold** 

Coverage for: Individual and Family | Plan Type: HMO

Coverage Period: 01/01/2024 - 12/31/2024

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact www.caresource.com/marketplace or call 844-539-1733. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,500 individual/\$3,000 family per Benefit Year	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,700 individual/\$17,400 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See  www.caresource.com/marketplace or call 844-539-1733 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

		What You Will Pay		Limitationa Evacutiona 9 Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Network Provider Information*
	Zero Cost Telemedicine Partner	No charge	Not covered	Refer to your Evidence of Coverage
If you visit a health care	Primary care visit to treat an injury or illness.	\$30 copay	Not covered	None
provider's office or	Specialist visit	\$60 copay	Not covered	None
clinic	Preventive care/screening/immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood	X-ray: 25% coinsurance after deductible	Not covered	None
If you have a test†	work)	Lab: 25% coinsurance after deductible		None
	Imaging (CT/PET scans, MRIs)	25% coinsurance after deductible	Not covered	None
If you need drugs	Preventive drugs	No charge	Not covered	
to treat your illness	Generic drugs	Up to \$15 copay	Not covered	Up to a 90-day supply when filled at:
or condition†	Preferred brand drugs	Up to \$30 copay	Not covered	Retail for Generic Drugs in Tiers 0-3
More information about	Non-preferred brand drugs	Up to \$60 copay	Not covered	Mail Order for drugs in Tiers 0-3
prescription drug coverage is available at www.caresource.com/ marketplace.	Specialty drugs	Up to \$250 copay	Not covered	All others limited to a 30-day supply Any copays shown are for a 30-day supply. 90-day supplies are 3 times the copay.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	25% coinsurance after deductible	Not covered	None
surgery†	Physician/surgeon fees	25% coinsurance after deductible	Not covered	None
If you need immediate medical attention	Emergency room care	25% coinsurance after deductible	25% coinsurance after deductible	Emergency room copay or coinsurance is waived if you are admitted to the hospital directly from the Emergency Department.

<sup>\*</sup>For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733. †Prior authorization may be required, for more details see www.caresource.com/mp-NC-pa. ADV-SBC-NC001(2024)BFS-Gold

		What Yo	ou Will Pay	Limitations, Exceptions, & Other
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Network Provider Information*
	Emergency medical transportation	25% coinsurance after deductible	25% coinsurance after deductible	Refer to your Evidence of Coverage
	Urgent care	\$45 copay	\$45 copay	If you receive services in addition to <u>urgent</u> <u>care</u> , additional <u>copayments</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply.
If you have a hospital	Facility fee (e.g., hospital room)	25% coinsurance after deductible	Not covered	None
stay†	Physician/surgeon fees	25% coinsurance after deductible	Not covered	1 visit per physician per day
If you need mental health, behavioral health, or substance	Outpatient services	\$30 copay for office visits and 25% coinsurance after deductible for other outpatient services	Not covered	None
abuse services†	Inpatient services	25% coinsurance after deductible	Not covered	None
	Office visits	\$60 copay	Not covered	Cost sharing does not apply for preventive
If you are pregnant	Childbirth/delivery professional services†	25% coinsurance after deductible	Not covered	services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery facility services†	25% coinsurance after deductible	Not covered	Your cost for inpatient services only. See above for physician delivery charges.

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	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Network Provider Information*
	Home health care†	25% coinsurance after deductible	Not covered	Refer to your Evidence of Coverage for additional information.
	Rehabilitation services† Physical/Occupational therapy	\$30 copay	Not covered	PT, OT, Manipulation therapy limited to 30 visits Combined per Benefit Year. ST limited
	Speech/Post-cochlear implant aural therapy	\$30 copay	Not covered	to 30 visits per Benefit Year. Post-cochlear
	All other services	25% coinsurance after deductible	Not covered	implant aural therapy limit Combined with ST.
If you need help recovering or have other special health	Habilitation services† Physical/Occupational therapy	\$30 copay	Not covered	30 visits Combined per Benefit Year
needs	Manipulation therapy	25% coinsurance after deductible	Not covered	Manipulation therapy limited to 30 visits Combined per Benefit Year.
	Hearing Aids	25% coinsurance after deductible	Not covered	1 hearing aid per hearing-impaired ear every 36 months.
	Skilled nursing care†	25% coinsurance after deductible	Not covered	60 Day limit per Benefit Year
	Durable medical equipment†	25% coinsurance after deductible	Not covered	Refer to your Evidence of Coverage
	Hospice services	25% coinsurance after deductible	Not covered	Refer to your Evidence of Coverage
	Children's eye exam	No charge	Not covered	1 routine eye exam per Benefit Year
If your child needs dental or eye care	Children's eyewear	No charge	Not covered	Limited to one pair of glasses or contact lenses per Benefit Year. If medically necessary, a replacement pair of glasses is allowed.
	Children's dental check-up	No charge	Not covered	2 check-ups per Benefit Year. Additional benefits available. Refer to your Evidence of Coverage

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#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture

- Cosmetic surgery
- Dental care (Adult)
- Long-term care

- Non-emergency care when traveling outside the U.S
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care

- Hearing aids
- Infertility treatment

Private-duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: North Carolina Department of Insurance at <a href="www.ncdoi.gov/consumers/health-insurance">www.ncdoi.gov/consumers/health-insurance</a> or 1-855-408-1212. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance">Health Insurance</a> <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance filing a grievance or appeal, contact: North Carolina Department of Insurance at <u>www.ncdoi.gov/consumers/health-insurance</u> or 1-855-408-1212.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 844-539-1733

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 844-539-1733

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 844-539-1733

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 844-539-1733.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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#### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles, copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network prenatal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,500
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	25%
■ Other coinsurance	25%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,500	
Copayments	\$70	
Coinsurance	\$2,100	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$3,730	

# **Managing Joe's Type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$1,500
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	25%
Other coinsurance	25%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600		
In this example, Joe would pay:			
Cost Sharing			
<u>Deductibles</u>	\$1,500		
<u>Copayments</u>	\$500		
<u>Coinsurance</u>	\$600		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$2,620		

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,500
■ Specialist copayment	\$60
■ Hospital (facility) coinsurance	25%
■ Other <u>coinsurance</u>	25%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,500	
<u>Copayments</u>	\$300	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,900	