Coverage Period: 01/01/2024 – 12/31/2024

Coverage for: Individual and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact <u>www.caresource.com/marketplace</u> or call 844-539-1733. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u>.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | \$1,000 individual/\$2,000 family per Benefit Year | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. <u>Preventive care</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. |
| Are there other deductibles for specific services? | No | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$7,500 individual/\$15,000 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billing charges and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.caresource.com/marketplace or call 844-539-1733 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>).* |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No | You can see the specialist you choose without a referral. |

| | | | What You Will Pay | | Limitations, Exceptions, & Other Important Network Provider Information* |
|---|---|---|---|--|---|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out of-Network Provider (You will pay the most) | |
| | Zero Cost Telehealth Partner | No charge | No charge | Not covered | Refer to your Evidence of Coverage |
| If you visit a boolth | Primary care visit to treat an injury or illness. | No charge | \$15 copay | Not covered | None |
| If you visit a health | Specialist visit | No charge | \$50 copay | Not covered | None |
| care <u>provider's</u> office or clinic | Preventive care/screening/ immunization | No charge | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. |
| If you have a test† | Diagnostic test (x-ray, blood work) | No charge | X-ray: 30% coinsurance after deductible Lab: \$30 copay | Not covered | None None |
| | Imaging (CT/PET scans, MRIs) | No charge | 30% coinsurance after deductible | Not covered | None |
| If you need | Preventive drugs | No charge | No charge | Not covered | Up to a 90-day supply when filled at: |
| drugs to treat | Generic drugs | No charge | Up to \$2 copay | Not covered | Retail or Mail Order for drugs in |
| your illness or | Preferred brand drugs | No charge | Up to \$60 copay | Not covered | Tiers 0-3 |
| condition† More information | Non-preferred brand drugs | No charge | 30% coinsurance after deductible | Not covered | All others limited to a 30-day supply Any copays shown are for a 30-day |
| about prescription drug coverage is available at www.caresource.c om/marketplace. | Specialty drugs | No charge | 40% coinsurance after deductible | Not covered | supply. 90-day supplies are 3 times the copay. Insulin cost share not to exceed \$35 per 30-day supply in aggregate. |

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733. †Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

^{**}In addition to any visits covered under chronic pain treatment benefit ADV-SBC-WV002(2024)ED-Gold Limited

| | | | What You Will Pay | | Limitations, Exceptions, & Other Important Network Provider Information* |
|---|--|---|---|--|---|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out of-Network Provider (You will pay the most) | |
| If you have | Facility fee (e.g., ambulatory surgery center) | No charge | 30% coinsurance after deductible | Not covered | None |
| outpatient surgery† | Physician/surgeon fees | No charge | 30% coinsurance after deductible | Not covered | None |
| If you need | Emergency room care | No charge | \$500 copay after deductible | \$500 copay after deductible | Emergency room copay or coinsurance is waived if you are admitted to the hospital directly from the Emergency Department. |
| If you need immediate medical | Emergency medical transportation | No charge | 30% coinsurance after deductible | 30% coinsurance after deductible | None |
| attention | Urgent care | No charge | \$30 copay | \$30 copay | If you receive services in addition to urgent care, additional copayments, deductibles, or coinsurance may apply. |
| If you have a | Facility fee (e.g., hospital room) | No charge | \$500 copay after deductible per stay | Not covered | None |
| hospital stay† | Physician/surgeon fees | No charge | No charge after deductible | Not covered | 1 visit per physician per day |
| If you need mental health, behavioral health, or substance abuse | Outpatient services | No charge | \$15 copay for office visits and 30% coinsurance after deductible for other outpatient services | Not covered | None |
| services† | Inpatient services | No charge | \$500 copay after deductible per stay | Not covered | None |

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| | | What You Will Pay | | | Limitations, Exceptions, & Other Important Network Provider Information* |
|-------------------------|--|---|--|--|---|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out of-Network Provider (You will pay the most) | |
| | Office visits | No charge | \$50 copay | Not covered | Cost sharing does not apply for |
| If you are pregnant | Childbirth/delivery professional services† | No charge | No charge after deductible | Not covered | preventive services. Depending on the type of services, coinsurance may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). |
| | Childbirth/delivery facility services† | No charge | \$500 copay after deductible | Not covered | Your cost for inpatient services only. See above for physician delivery charges. |

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| | | What You Will Pay | | | Limitations, Exceptions, & Other Important Network Provider Information* |
|---|---|---|--|--|---|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out of-Network Provider (You will pay the most) | |
| | Home health care† | No charge | 30% coinsurance after deductible | Not covered | Private-Duty Nursing limited to 35 visits per Benefit Year. 100 visits per Benefit Year. Refer to your Evidence of Coverage for additional information. |
| lf you need help | Rehabilitation services† Physical/Occupational therapy Speech/Post-cochlear implant aural therapy | No charge | \$15 copay \$15 copay | Not covered | PT**, OT**, Manipulation therapy**, Pulmonary limited to 30 visits each per Benefit Year. Cardiac limited to |
| | All Other Services | No charge | 30% coinsurance after deductible | Not covered | 36 visits. |
| recovering or have other special health needs | Habilitation services† Physical/Occupational therapy | No charge | \$15 copay | Not covered | 30 visits per Benefit Year |
| | Speech therapy | No charge | \$15 copay | Not covered | None |
| | Manipulation therapy | No charge | 30% coinsurance after deductible | Not covered | Manipulation therapy** limited to 30 visits per Benefit Year. |
| | Chronic Pain Treatment | No charge | 30% coinsurance after deductible | Not covered | 20 combined visits per event |
| | Skilled nursing care† | No charge | 30% coinsurance after deductible | Not covered | None |
| | Durable medical equipment† | No charge | 30% coinsurance after deductible | Not covered | Refer to your Evidence of Coverage |
| | Hospice services | No charge | 30% coinsurance after deductible | Not covered | Refer to your Evidence of Coverage |

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| | | What You Will Pay | | | Limitations, Exceptions, & Other Important Network Provider Information* |
|---|--------------------------------|---|--|--|--|
| Common Medical Event | Services You May Need | Indian Health Care Provider (IHCP) (You will pay the least) | Non-IHCP In-Network Provider (You will pay more) | Non-IHCP Out of-Network Provider (You will pay the most) | |
| | Children's eye exam | No charge | No charge | Not covered | 1 routine eye exam per Benefit Year |
| If your child needs dental or eye care | Children's eyewear | No charge | No charge | Not covered | Limited to one pair of glasses or contact lenses per Benefit Year. If medically necessary, a replacement pair of glasses is allowed. |
| | Children's dental check- up | No charge | No charge | Not covered | 2 check-ups per Benefit Year. Additional benefits available. Refer to your Evidence of Coverage |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (Except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Adult orthodontia

- Cosmetic surgery
- Hearing Aids
- Long-term care

- Non-emergency care when traveling outside the U.S
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care
- Dental care (Adult)
 - No charge for preventive services
 - 15% coinsurance for minor services
 - 40% coinsurance for major services
 - \$1.000 annual allowance

- Fitness Benefits Gym membership, at home kits, online videos, coaching, and more
- Infertility treatment

- Private-duty nursing
- Routine eye care (Adult)
 - No charge for eye exam with retinal imaging included
 - No cost for glasses or contacts, with \$250 annual allowance

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1-888-879-9842. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733. †Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

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Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: West Virginia Department of Insurance: 1-888-879-9842.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 844-539-1733

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 844-539-1733

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 844-539-1733

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 844-539-1733.

You may view the Access Plan required by Health Benefit Plan Network Access and Adequacy Act online at [CareSource.com]. You may also contact us at 1-833-230-2099 to request a copy.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network prenatal care and a hospital delivery)

| ■ The plan's overall deductible | \$1,000 |
|--|---------|
| ■ Specialist copayment | \$50 |
| ■ Hospital (facility) <u>copayment</u> | \$500 |
| Other <u>coinsurance</u> | 30% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,000 | |
| Copayments | \$500 | |
| Coinsurance | \$2,300 | |
| What isn't covered | | |
| Limits or exclusions | \$60 | |
| The total Peg would pay is | \$3,860 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$1,000 |
|---------------------------------|---------|
| ■ Specialist copayment | \$50 |
| ■ Hospital (facility) copayment | \$500 |
| ■ Other coinsurance | 30% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 | |
|---------------------------------|---------|--|
| In this example, Joe would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,000 | |
| <u>Copayments</u> | \$400 | |
| Coinsurance | \$900 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$2,320 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
|---|---------|
| ■ Specialist copayment | \$50 |
| ■ Hospital (facility) copayment | \$500 |
| Other <u>coinsurance</u> | 30% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | |
|---------------------------------|---------|--|
| In this example, Mia would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,000 | |
| <u>Copayments</u> | \$500 | |
| Coinsurance | \$200 | |
| What isn't covered | | |
| Limits or exclusions | \$0 | |
| The total Mia would pay is | \$1,700 | |

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 844-539-1733 Note: These numbers assume the patient received care from an IHCP <u>provider</u> or with IHCP <u>referral</u> at a non-IHCP. If you receive care from a non-IHCP <u>provider</u> without a <u>referral</u> from an IHCP your costs may be higher.