# CareSource Marketplace Core Gold Zero

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact <u>www.caresource.com/marketplace</u> or call 844-539-1733. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 individual/\$0 family per Benefit Year	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes	This plan covers some items and services even if you haven't yet met the deductible amount.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Not applicable	This <u>plan</u> does not have an <u>out-of-pocket limit</u> on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.caresource.com/marketplace or call 844-539-1733 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ).*
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the <u>specialist</u> you choose without a <u>referral</u> .

		What You Will Pay			Limitations, Exceptions, & Other Important Network Provider Information*
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out of-Network Provider (You will pay the most)	
	Zero Cost Telehealth Partner	No charge	No charge	Not covered	Refer to your Evidence of Coverage
lf vou visit a booltb	Primary care visit to treat an injury or illness.	No charge	No charge	Not covered	None
If you visit a health	Specialist visit	No charge	No charge	Not covered	None
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
	Diagnostic test (x-ray, blood work)	No charge	X-ray: No charge Lab: No charge	Not covered	None None
If you have a test†	Imaging (CT/PET scans, MRIs)	No charge	No charge	Not covered	None
If you need	Preventive drugs	No charge	No charge	Not covered	Up to a 90-day supply when filled at:
drugs to treat	Generic drugs	No charge	No charge	Not covered	Retail or Mail Order for drugs in
your illness or	Preferred brand drugs	No charge	No charge	Not covered	Tiers 0-3
condition† More information about <u>prescription</u> <u>drug coverage</u> is available at <u>www.caresource.c</u> om/marketplace.	Non-preferred brand drugs	No charge	No charge	Not covered	All others limited to a 30-day supply Any copays shown are for a 30-day
	Specialty drugs	No charge	No charge	Not covered	supply. 90-day supplies are 3 times the copay. Insulin cost share not to exceed \$35 per 30-day supply in aggregate.

\*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

\*\*In addition to any visits covered under chronic pain treatment benefit ADV-SBC-WV001(2024)B-Gold Zero

		What You Will Pay			Limitations, Exceptions, & Other Important Network Provider Information*
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out of-Network Provider (You will pay the most)	
If you have outpatient surgery†	Facility fee (e.g., ambulatory surgery center)	No charge	No charge	Not covered	None
	Physician/surgeon fees	No charge	No charge	Not covered	None
	Emergency room care	No charge	No charge	No charge	Emergency room copay or coinsurance is waived if you are admitted to the hospital directly from the Emergency Department.
If you need immediate medical	Emergency medical transportation	No charge	No charge	No charge	None
attention	Urgent care	No charge	No charge	No charge	If you receive services in addition to <u>urgent care</u> , additional <u>copayments</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply.
lf you have a hospital stay†	Facility fee (e.g., hospital room)	No charge	No charge	Not covered	None
nospital stay	Physician/surgeon fees	No charge	No charge	Not covered	1 visit per physician per day
lf you need mental health, behavioral health, or	Outpatient services	No charge	No charge for office visits and No charge for other outpatient services	Not covered	None
substance abuse services†	Inpatient services	No charge	No charge	Not covered	None

\*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

\*\*In addition to any visits covered under chronic pain treatment benefit ADV-SBC-WV001(2024)B-Gold Zero

		What You Will Pay			Limitations, Exceptions, & Other Important Network Provider Information*
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out of-Network Provider (You will pay the most)	
	Office visits	No charge	No charge	Not covered	Cost sharing does not apply for
lf you are pregnant	Childbirth/delivery professional services†	No charge	No charge	Not covered	preventive services. Depending on the type of services, <u>coinsurance</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery facility services†	No charge	No charge	Not covered	Your cost for inpatient services only. See above for physician delivery charges.

\*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733. †Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa. \*\*In addition to any visits covered under chronic pain treatment benefit ADV-SBC-WV001(2024)B-Gold Zero

			What You Will Pay	Limitations, Exceptions, & Other Important Network Provider Information*	
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out of-Network Provider (You will pay the most)	
	Home health care†	No charge	No charge	Not covered	Private-Duty Nursing limited to 35 visits per Benefit Year. 100 visits per Benefit Year. Refer to your Evidence of Coverage for additional information.
If you need help	Rehabilitation services† Physical/Occupational therapy Speech/Post-cochlear implant aural therapy	No charge No charge	No charge No charge	Not covered Not covered	PT**, OT**, Manipulation therapy**, Pulmonary limited to 30 visits each per Benefit Year. Cardiac limited to 36 visits.
recovering or have	All Other Services	No charge	No charge	Not covered	
other special health needs	Habilitation services† Physical/Occupational therapy	No charge	No charge	Not covered	30 visits per Benefit Year
	Speech therapy	No charge	No charge	Not covered	None
	Manipulation therapy	No charge	No charge	Not covered	Manipulation therapy** limited to 30 visits per Benefit Year.
	Chronic Pain Treatment	No charge	No charge	Not covered	20 combined visits per event
	Skilled nursing care†	No charge	No charge	Not covered	None
	Durable medical equipment†	No charge	No charge	Not covered	Refer to your Evidence of Coverage
	Hospice services	No charge	No charge	Not covered	Refer to your Evidence of Coverage
	Children's eye exam	No charge	No charge	Not covered	1 routine eye exam per Benefit Year
If your child needs dental or eye care	Children's eyewear	No charge	No charge	Not covered	Limited to one pair of glasses or contact lenses per Benefit Year. If medically necessary, a replacement pair of glasses is allowed.

\*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

\*\*In addition to any visits covered under chronic pain treatment benefit ADV-SBC-WV001(2024)B-Gold Zero

			What You Will Pay	Limitations, Exceptions, & Other Important Network Provider Information*	
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In-Network Provider (You will pay more)	Non-IHCP Out of-Network Provider (You will pay the most)	
	Children's dental check- up	No charge	No charge	Not covered	2 check-ups per Benefit Year. Additional benefits available. Refer to your Evidence of Coverage

**Excluded Services & Other Covered Services:** 

Services Your Plan Generally Does NOT Cover (C	Check your policy or <u>plan</u> document	for more information and a list of any other <u>excluded services</u> .)		
• Abortion (Except in cases of rape, incest, or	Cosmetic surgery	Non-emergency care when traveling outside the U.S		
when the life of the mother is endangered)	<ul> <li>Dental care (Adult)</li> </ul>	Routine eye care (Adult)		
Acupuncture	Hearing Aids	Routine foot care		
	Long-term care	Weight loss programs		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Bariatric surgery	Infertility treatment	Private-duty nursing		

• Chiropractic care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: 1-888-879-9842. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: West Virginia Department of Insurance: 1-888-879-9842.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

\*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.

†Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.

\*\*In addition to any visits covered under chronic pain treatment benefit

ADV-SBC-WV001(2024)B-Gold Zero

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 844-539-1733

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 844-539-1733

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 844-539-1733

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 844-539-1733.

You may view the Access Plan required by Health Benefit Plan Network Access and Adequacy Act online at [CareSource.com]. You may also contact us at 1-833-230-2099 to request a copy.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

 \*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.caresource.com/marketplace</u> or call 844-539-1733.
 †Prior authorization may be required, for more details see www.caresource.com/mp-WV-pa.
 \*\*In addition to any visits covered under chronic pain treatment benefit ADV-SBC-WV001(2024)B-Gold Zero

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$0

\$0

\$0

0%

Peg is Having	a Baby
---------------	--------

(9 months of in-network prenatal care and a hospital delivery)

\$0

\$0

\$0

0%

The plan's overall deductible	
Specialist copayment	
Hospital (facility) <u>copayment</u>	
Other <u>coinsurance</u>	

### This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Peg would pay is	\$0

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	
Specialist copayment	
Hospital (facility) <u>copayment</u>	
Other <u>coinsurance</u>	

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
<u>Copayments</u>	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$0	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$0
Specialist copayment	\$0
Hospital (facility) <u>copayment</u>	\$0
Other <u>coinsurance</u>	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
	+_,

#### In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$0	