



Network Notification

Notice Date: June 1, 2019
To: Ohio, Kentucky and West Virginia Marketplace Providers
From: CareSource
Subject: Updates to Marketplace Prior Authorization List
Effective Date: August 1, 2019

Summary

Effective August 1, 2019, CareSource will be updating the prior authorization list for Kentucky and West Virginia Marketplace Plans. The following items have been added to the list, and now require prior Authorization (Kentucky and West Virginia Marketplace only):

- Air ambulance transportation will require a signed, clinical record submitted with your claim to perform the retro-review. Providers have the option of requesting the authorization prior to the service.
- Implantable Defibrillators
- Sleep studies in a facility setting
- Outpatient Spinal Procedures: Laminectomy, Discectomy, Percutaneous Vertebroplasty, and Arthrodesis
- Air ambulance will be retro-reviewed for codes A0430 and A0431. We require a signed, clinical record submitted with your claim to perform the retro-review. Claims submitted without clinical records for air ambulance CPT codes will be denied. Denials will be reconsidered through the claim appeal process with pertinent clinical records.

Providers have the option of requesting the authorization prior to the service

Importance

As of August 1, 2019, the above items require prior authorization. Claims submitted for services after August 1, 2019, will not be processed for payment if the prior authorization requirements have not been met.

Questions?

Thank you for your attention. If you have questions please speak with your Health Partner Engagement Representative or contact health partner services at:

- Kentucky - **1-855-852-5558**
- Ohio - **1-800-488-0134**
- West Virginia - **1-855-202-1091**

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