

Network Notification

Notice Date: August 1, 2019

To: All Marketplace Providers

From: Care Source

Subject: Facility Claim Cost Share

Effective Date: September 1, 2019

Summary

Effective Sept. 1, 2019, CareSource is changing how we apply cost shares on inpatient professional, inpatient ancillary, and skilled nursing facility (SNF) professional and ancillary claims. Changes are noted below.

Impact

Inpatient Professional – CareSource will apply cost shares, such as deductible, copay and coinsurance, to professional services billed on inpatient stays. Prior to Sept. 1, 2019, some plans were not applying member cost share to professional services billed on inpatient stays.

Inpatient Ancillary – CareSource will apply cost shares as per our filed documents for ancillary services. Prior to Sept. 1, 2019, some plans were applying the general coinsurance when they should be covered under the copay, while other plans were not applying cost shares.

SNF – CareSource will apply cost shares as per our filed document for all services received from a SNF. Prior to Sept. 1, 2019, some plans were only applying cost shares to the facility portions of SNF claims.

Questions?

If you have questions, we are here to help. Please contact Provider Services, at **1-800-488-0134**, Monday through Friday, 8 a.m. through 6 p.m. Eastern Standard Time.

We appreciate and value your partnership and service you provide to your CareSource patients.

AM-EXCP-0270