

Network Notification

Notice Date: December 9, 2019
To: Marketplace Providers

From: CareSource

Subject: Updates to Marketplace Prior Authorization List

Effective Date: January 1, 2020

Effective Jan. 1, 2020, CareSource will enforce updated prior authorization requirements for our Marketplace plans. Claims submitted for dates of service on or after Jan. 1, 2020, will not be processed for payment if the prior authorization requirements have not been met.

You can view the 2020 Marketplace Prior Authorization list here.

If you have questions, please contact your Provider Engagement Representative or Provider Services at:

- o Georgia 1-833-230-2155
- o Indiana 1-866-286-9949
- o Kentucky 1-855-852-5558
- o Ohio 1-800-488-0134
- o West Virginia 1-855-202-1091

We are open Monday through Friday, 8 a.m. to 6 p.m. Eastern time.

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