CareSource PASSE

NETWORK *Notification*

Notice Date: November 4, 2026
To: Arkansas CareSource PASSE Providers
From: CareSource PASSE
Subject: Important Updates Regarding Home Community Based Services that Include Waiver Code/Modifier Combinations & Associated Reimbursement and Authorization Changes
Effective Date: January 1, 2027

Summary

Effective January 1, 2027, CareSource PASSE will update authorization requirements for new waiver codes. Existing H2016 authorizations will be updated as described below; all other affected waiver codes will require new authorizations.

In addition, there are new waiver code/modifier combinations and updated reimbursement that are DHS directed. When available, these updates will be posted to the Arkansas DHS state website at the link below.

For PASSE Organizations - Arkansas Department of Human Services

Impact

- H2016 authorizations containing a UF modifier will remain valid through the end of their respective authorization periods.
- Beginning January 1, 2027, H2016 codes previously authorized with modifiers 32, UH, or U9 must use modifier UF. Updated authorizations will be issued to providers no later than January 8, 2027.
- For H2016 Shared Staffing authorizations, Service Determination will contact providers to confirm the number of members in the shared staffing model and ensure that each new authorization reflects the appropriate HQ U1, HQ U2 and HQ U3 modifier.

Prior authorization will be required for the following service codes beginning January 1, 2027:

Adult Rehab Day Partial	H2017 U4 UA
Adult Rehab Full Day	H2017 U4 UB
Therapeutic Community Level 3	H0019 HQ UA

Consultation – Medicaid Paperwork	T2025 U2
Supportive Living – Companion Activity Therapy	H2016 UC
Supportive Living Community Camps	H2016 UK

The following service codes will no longer require prior authorization or be included in a benefit package effective January 1, 2027:

H2014	U2		Supported Life Skills Dev Adult
H2014	U2	HQ	Supported Life Skills Dev Adult Group
H2014	U3		Supported Life Skills Dev Youth
H2014	U3	UQ	Supported Life Skills Dev Youth Group
H2019	U4	UC	Behavioral Assistance
H2015	UC	U4	Child & Youth Supports
H0038	UC	U4	Peer Support Services

Providers may submit new authorization requests up to 14 days before January 1, 2027. Requests submitted through January 15, 2027 will be accepted without application of retrospective review timelines. Approved authorizations may be backdated to January 1, 2027 without penalty.

Guidance for Providers
Procedure Look Up Tool

- All Services should be reflected on the Person Centered Service Plan in collaboration with the Care Coordination team
- Prior Authorization Forms can be found here: PA Forms

Questions?
For assistance or additional information regarding the **authorization information**, please email ServiceDeterminations@CareSourcePASSE.com.

For assistance regarding the waiver code/modifier/rates information or all other questions, you may call Provider Services at 1-833-230-2100, Monday through Friday, 8 a.m. to 5 p.m. Central Time.

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