

NETWORK Notification

Notice Date: December 31, 2021

To: CareSource PASSE Contracted Providers

From: CareSource PASSE Clinical and Network Management Teams

Subject: 90-Day Authorization Waiver

Summary

Effective Jan. 1, 2022, the CareSource PASSE will not be requiring prior authorization (PA) for any service for 90 days (except for services that require a PA for Routine Vision). This grace period will allow for a seamless transition of care for new members and transferring members who have selected CareSource PASSE as their health plan or who were recently assigned to CareSource PASSE. We will honor ALL previous PASSE and/or DHS prior authorizations, and if one does not exist, prior authorization is waived for 90 days or through Mar. 31, 2022.

Impact

During this grace period we are asking Providers to participate in trainings we will be offering. These trainings will provide detailed information regarding the submission of a service request and the type of information our Care Coordination and Utilization Management/Service Determination teams will expect to receive to ensure the most appropriate services are requested and approved.

Questions?

Thank you for your attention to this communication and watch for a future communication with training topics and dates. If you have member specific questions please reach out to our Care Coordination team at: CareCoordination@CareSourcePASSE.com

Service Type	Grace Period Start Date	Grace Period End Date	Provider Action
All*	January 1, 2022	March 31, 2022	Submit a claim for payment

^{*}Routine Vision services are being managed by Versant Health and some services will require a Prior Authorization be submitted. If you need to contact Versant please log into the Provider Portal or call them at 877-235-5317.

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