



NETWORK *Notification*

Notice Date: July 26, 2022
To: CareSource PASSE Providers
From: CareSource PASSE
Subject: Public Health Emergency Wind Down

Summary

The Arkansas Department of Human Services (DHS) is asking CareSource PASSE providers to partner with them to encourage Arkansas Medicaid members to update their contact information to avoid loss of coverage. To get started, providers and members should visit the DHS website and review the [Update Arkansas – Client Toolkit and Materials](#) section.

Impact & Importance

Please make sure that the Medicaid members you are providing services to have updated their mailing address and phone number so that they can receive all the important paperwork they need. To make updates, members can call Arkansas Medicaid at **1-844-872-2660**, contact their local Department of Human Services county office, or visit www.ar.gov/update.

Questions?

For more information, please refer to the existing resources in the Update Arkansas Client Toolkit:

- [How to update your address using Access Arkansas](#)
- [Update Arkansas FAQ \(Frequently Asked Questions\)](#)
- [Update Arkansas Flyer 1](#)
- [Update Arkansas Flyer 2](#)
- [Update Arkansas Social Media Graphics](#)
- [Update Arkansas Email Message](#)
- [Update Arkansas Text Messages](#)
- [Update Arkansas Letter](#)

AR-PAS-P-1418538