

How to work with CareSource[®] PASSE on Prior Authorizations

Does this service require a
prior authorization (PA)*?

Step 1

Check code on the
[Procedure Code Lookup Tool](#)

This service does NOT require a prior
authorization OR has a benefit package

Step 2

Bill as normal, submit claim to
CareSource
([Quick Reference Guide](#))

This service DOES require
prior authorization

Step 3

Determine if you need to:

1. Contact the Care Coordinator
2. Use the Provider Portal/Call Center/Fax

Contact **Care Coordination IF**
you are a: Behavioral Health, ABA;
EIDT/ADDT; Personal Care; IDD;
or CSSP Provider

Step 4

Who is the assigned Care Coordinator?
Reach out to:
CareCoordination@CareSourcePASSE.com;
Provider Call Center 1.833.230.2100, or;
Case Manager listed on [Portal](#) under
member eligibility

ALL other providers needing a
prior authorization

Step 5

Use: [Provider Portal](#), Provider Call Center
1.833.230.2100, Fax in request, or email
servicedeterminations@caresourcepasse.com