



NETWORK *Notification*

Notice Date: April 7, 2023
To: CareSource PASSE Providers
From: CareSource PASSE
Subject: Ending of Open Network
Effective Date: April 30, 2023

Summary

Effective April 30, 2023, providers must be contracted with CareSource PASSE™ in order to receive the benefits of being an in-network provider. To avoid claims denials and rejections, CareSource PASSE encourages providers to complete the contracting process.

Impact & Importance

Providers who are covered under the Consent Decree will continue to receive 100% of Medicaid rates of the Arkansas Medicaid fee schedule. Reimbursement for Covered Services will be reduced to 90% of the Arkansas Medicaid Fee Schedule or the CareSource custom Home and Community-based Services (HCBS) Fee Schedule for out-of-network providers who are not covered under the Consent Decree.

Prior authorization for **all** services (except emergency) will also be required for out-of-network providers, effective April 1, 2023. Services rendered without proper authorization will not be paid.

Questions?

For information about Prior Authorization requirements, visit the [Prior Authorization](#) section on the CareSource PASSE website.

To start the contracting process, visit the [CareSource PASSE website](#) for more information.

Providers can also call or email CareSource PASSE for more information. The CareSource PASSE Health Partner team is available to assist you with the contracting process.

- Phone: **1-833-230-2100**
- Email: Arkansas_Network@CareSource.com

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