



# NETWORK *Notification*

**Notice Date:** February 24, 2023  
**To:** Arkansas PASSE Providers  
**From:** CareSource PASSE™  
**Subject:** Continuity of Care  
**Effective Date:** April 1, 2023

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## Summary

Effective April 1, 2023, providers must be contracted with CareSource PASSE™ in order to receive the benefits of being an in-network provider.

## Importance

Continuity of Care (CoC) is an important part of member-centered care. Individuals who receive continuity have better health care outcomes and higher satisfaction rates, and the care they receive is more cost-effective. CoC serves as a “bridge of coverage” allowing members to transition from an out-of-network provider, from Medicaid fee for service and from another PASSE to a CareSource PASSE participating provider. To ensure care is not disrupted or interrupted for CareSource PASSE members, we ask that all providers partner with us to ensure CoC for our members. To see the CareSource PASSE CoC policy, click [here](#).

CoC is also addressed in the Provider Manual on pages 64-65 which can be accessed [here](#). To start the contracting process with CareSource PASSE visit the [CareSource PASSE website](#) for more information. Providers can also call or email CareSource PASSE. The CareSource Health Partner team is available to assist you with the contracting process.

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