



NETWORK *Notification*

Notice Date: September 13, 2023
To: CareSource PASSE Providers
From: CareSource PASSE
Subject: Third Party Liability for Medicare/COBA claims

Summary

For CareSource PASSE members who have primary Medicare coverage, claims must be submitted directly to Medicare. Medicare will send the claims to CareSource PASSE for payment via the Coordination of Benefits Assignment (COBA) process. If claims are submitted directly to CareSource PASSE, instead of coming through the COBA process, they may be denied and/or underpaid.

To ensure prompt claims processing and payment for these members, keep in mind that Arkansas Medicaid is always the payor of last resort. This means CareSource PASSE must pay for covered services only after all other sources of payment have been exhausted. These claims are also more likely to be audited and subject to post-payment recovery efforts for a period of two years from the date of service. CareSource must coordinate benefits in accordance with 42 CFR Part 433 Subpart D, so that costs for services otherwise payable by CareSource are cost avoided or recovered from a liable third party [42 CFR § 434.6(a)(9)].

Questions?

Please contact Provider Services at **1-833-230-2100**. Hours of availability are Monday through Friday from 8 a.m. to 5 p.m. Central Time (CT).

AR-PAS-P-2285253