



NETWORK *Notification*

Notice Date: December 14, 2023
To: CareSource PASSE Providers
From: CareSource PASSE
Subject: Electronic Visit Verification Required for Home Health Procedure Codes

Summary

In 2024, Arkansas Medicaid and CareSource PASSE will begin requiring the use of Electronic Visit Verification (EVV) for the following Home Health procedure codes:

Provider Type	Procedure Code Description
14	T1021/TD: Home Health RN Visit, Per Visit
14	T1021/TE: Home Health LPN Visit, Per Visit
14	T1021: Home Health Aide Visit
14	S9131: Home Health Physical Therapy by a Qualified Licensed Physical Therapist
14	S9131/UB: Home Health Physical Therapy by a Qualified Physical Therapy Assistant

CareSource PASSE partners with CareBridge for EVV services. If you are providing any of the above Home Health Services, you need to ensure you are connected with CareBridge by **March 1, 2024**.

Impact & Importance

CareBridge is offering live and On Demand training to help support providers during this transition. It is recommended that you engage your staff in these trainings. If you are not utilizing CareBridge for EVV, then you need to let CareBridge know what vendor you are utilizing and make sure that vendor is connected to CareBridge.

CareBridge has posted the Home Health live trainings to their website (<https://www.carebridgehealth.com/ar-evv-agency-provider>). Providers will need to register for the trainings which are scheduled for the following days/times:

- Orientation – Wednesday, January 10 at 10 a.m. Central Time (CT)
- Module 1: Setting Up Your Office – Thursday, January 11 at 10 a.m. CT
- Module 2: Train the Trainer – CareBridge Mobile App – Wednesday, January 17 at 10 a.m. CT
- Module 3: Authorizations and Scheduling – Thursday, January 18 at 10 a.m. CT
- Module 4: Visits and Billing – Wednesday, January 24 at 10 a.m. CT

Please note, the On Demand trainings will remain available on the CareBridge website. Additionally, the CareBridge team will evaluate whether there is a need for additional live trainings as we get closer to the Hard Claims Denial date (when the Department of Human Services (DHS) has published that info).

Questions?

Please visit the **CareBridge website** for more information about EVV. Providers can also call or email CareBridge for additional support.

Phone: **1-844-922-2584**

Email: arevv@carebridgehealth.com

Data Integration Support (for providers using a third party EVV):
evvintegrationsupport@carebridgehealth.com

To stay up to date on DHS alerts about EVV home health requirements, access EVV information on the Arkansas Department of Human Services website: <https://humanservices.arkansas.gov/divisions-shared-services/medical-services/evv-info/>

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