Notice Date: February 7, 2024

To: Arkansas PASSE Providers

From: CareSource PASSE

Subject: Service Determination Timely Filing Requirement

Effective Date: April 7, 2024

Summary

Effective April 7, 2024, CareSource PASSE will be updating their timeliness requirement for determinations of inpatient initial and continued stay requests to one business day from the receipt of clinical information. Please visit our <u>website</u> for additional prior authorization information.

Questions?

Please contact Provider Services at **1-833-230-2100**, Monday through Friday from 8 a.m. to 5 p.m. Central Time (CT).

AR-PAS-P-2632258