



NETWORK *Notification*

Notice Date: February 5, 2025
To: CareSource PASSE Providers
From: CareSource PASSE
Subject: Provider Communication Update

Summary

To ensure prompt claims processing and payment, it is important for CareSource PASSE™ to have updated rosters for your practice or organization. We request that rosters are submitted monthly and, that in addition to physician updates, you include non-physician professionals that might be included on your claims, such as nurse practitioners, licensed therapists, licensed counselors, clinical nurse specialists, physician assistants, board certified behavior analysts (CBAs), qualified behavioral health professionals (QBHPs), and those who provide waiver or personal care services, etc. Also, remember it is important to update CareSource PASSE when you receive a new Medicaid ID and/or practice location.

Provider Communications Reminder

We remind you of your obligation, as a participating provider, to comply with the marketing requirements set forth in the Arkansas Department of Human Services' Provider-Led Arkansas Shared Savings Entity (PASSE) Provider Agreement. In particular, under that agreement, participating providers are not permitted to distribute information to a potential member about enrolling in a specific PASSE.

Moreover, as outlined in your Provider Agreement with CareSource PASSE, you may not use CareSource PASSE's name in any written materials intended for public distribution without first obtaining CareSource PASSE's prior, written approval. However, you are permitted to use CareSource PASSE's name to inform the public that you are a participating provider.

Questions?

For contracting questions, please contact the Arkansas Network email at Arkansas_Network@CareSource.com.

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PARTNER with **PURPOSE**