



NETWORK *Notification*

Notice Date: May 19, 2025
To: Arkansas PASSE Providers
From: CareSource PASSE™
Subject: Provider Focus Group Invite

Summary

Join our Provider Experience Focus Groups to provide feedback on quarterly topics. If the topic isn't relevant to you, please share this with the appropriate staff who may have insights. A question and answer section will be included to address any additional topics.

Importance

Your insights will guide our operational, marketing, and strategic decisions to enhance your satisfaction with CareSource PASSE.

Space is limited, and registration is required. For more information, contact ProviderExperiencePanel@CareSource.com.

Details:

Q3 Provider Focus Group

Topic: CareSource Web Improvements

September 18, 2025 at [10:00 a.m. Central Time \(CT\)](#) and [1:00 p.m. CT](#)

Q4 Provider Focus Group

Topic: CareSource Emergency Room Usage

December 10, 2025 at [10:00 a.m. CT](#) and [1:00 p.m. CT](#)

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