Notice Date: February 21, 2025

To: Arkansas PASSE Providers

From: CareSource PASSE

Subject: Authorization Time Periods for CES Waiver Services

## **Summary:**

CareSource PASSE<sup>™</sup> is pleased to notify Community and Employment Support (CES) Waiver providers that authorizations time periods have been extended to up to one-year. Previously, authorizations typically represented a six-month review period. This change aligns with general market trends for waiver services and underscores the importance CareSource PASSE believes in our networks ability to provide quality care to members with a reduction in administrative burdens.

Effective immediately, requests for a year authorization can be submitted for any new request. Authorizations previously rendered will not be adjusted retrospectively. Authorization requests for a year will only be honored if the provider's plan covers the entire date span. Authorization requests that extend beyond the plan dates will be adjusted to reflect the number of units and time period accordingly.

CareSource Prior Authorization forms for CES Waiver and Supportive Living have been updated to reflect the new plan period. Prior authorization forms can be accessed below at Additional Resources.

## Questions?

For waiver authorization questions please reach out to <a href="mailto:ServiceDeterminations@CareSourcePASSE.com">ServiceDeterminations@CareSourcePASSE.com</a>.

## **Additional Resources**

- CareSource Prior Authorization information and resources can be found here.
- CareSource Procedure Look-Up Tool to determine if a prior authorization is required can be found <u>here</u>.

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