



NETWORK *Notification*

Notice Date: April 1, 2025
To: CareSource PASSE Providers
From: CareSource PASSE
Subject: Ordering and Rendering Provider Communication
Effective Date: April 1, 2025

Summary

To be compliant with the Affordable Care Act (ACA) regulations 42 CFR § 455.440, 42 CFR § 440.110, 42 CFR § 440.30, and 42 CFR § 440.70, claim requirements are being updated.

Effective **April 1, 2025**, claims will be denied with a date of service (DOS) of January 1, 2025 and after. These changes will ensure claims are edited for an National Provider Identifier (NPI) for the **attending, operating, ordering, referring*, and supervising provider** and that the submitted NPI belongs to an individual. Also, for certain billing provider types and specialties, a rendering provider will be required to be an individual.

- 1) Inpatient/Uniform Billing (UB) claims require an **Attending** provider and **Operating** provider **IF** an ICD-10 Surgical procedure code is submitted.
- 2) Institutional/inpatient claims will not allow Entity Type 2/Facility or Group in the **Attending** or **Operating** fields (has to be an INDIVIDUAL).
- 3) Crossover claims require an **Ordering** provider on Professional claims.
- 4) **Ordering, Referring, Attending, Operating, and Supervising** entities must be submitted with an NPI for an INDIVIDUAL that has an active Arkansas Medicaid ID.
- 5) **Rendering** entities must be submitted with an NPI for an INDIVIDUAL that has an active Arkansas Medicaid ID for specific billing provider types (see table below).
- 6) **Ordering** provider is required on a claim including an NPI linked to an INDIVIDUAL when the billing provider is a:
 - a. **LAB**
 - b. **RADIOLOGY**
 - c. **AUDIOLOGY** – Exception: the rendering provider type is 58 (nurse practitioner) and audiology services are submitted on the detail the ordering provider.
 - d. **THERAPY (PT/OT/SP)** – Exception: **Ordering** provider NPI not required when the rendering provider type is 01 (physician, MD) or 03 (physician, DO) and therapy services are submitted on the detail.

If you are submitting claims on the CareSource PASSE provider portal, choose **DK** to indicate Ordering Provider as shown below and enter the individual NPI in box 17 B. Note: If the ordering provider has multiple Arkansas Medicaid IDs add the correct Medicaid ID in box 17A -1. and qualifier **G2** in 17A – 2.

17. REFERRING PHYSICIAN OR OTHER SOURCE <div> <div>REFERRING PROVIDER QUAL.<div>DK</div></div> <div>TITLE</div> </div> <div> <div>LAST NAME</div> <div>FIRST NAME</div> </div> <div> <div>MID. NAME</div> <div>GENERATION</div> </div> <div> <div>MIDDLE NAME</div> <div>JR</div> </div>		17A-1. I.D. NUMBER OF REFERRING PHYSICIAN <div></div> 17A-2. I.D. PROVIDER QUAL <div></div> 17B. NPI <div>1234567890</div>
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*Referring providers are NOT required for CareSource PASSE claims.

****Exception:** This update does not apply to Indian Health Care Providers (IHCP) provider specialties IS and IH**

Questions?

Call Provider Services at **1-833-230-2100**, available Monday through Friday from 8 a.m. to 5 p.m. Central Time (CT) for additional information.

AR-PAS-P-3670815

PARTNER with PURPOSE