

Arkansas PASSE Program Go-Live Update

CareSource is looking forward to the opportunity to serve Arkansans who are eligible and enrolled in the Arkansas PASSE program. With over 30 years of experience, CareSource has been a stable and certain partner for our members when their lives have been the most uncertain. Our service approach goes beyond just health care, to assistance with jobs and education, as well as opportunities to help them succeed. Our holistic approach is designed to address external influences that impact the overall health and well-being of our members.

We have recently hosted a series of town hall events and met with many health partners across the state. CareSource has been overwhelmed by the welcoming interest and enthusiasm from the provider community about our market entrance into the PASSE program through our interactions and outreach. This level of enthusiasm has created a lot of interest in partnership opportunities across the state of Arkansas. As a result, CareSource is making a strategic decision to further explore additional opportunities in the market in order to develop the most highly effective model.

As developing a model for complex populations takes the right partners, the right community investments, and the right model, CareSource will invest the necessary time to build a successful model for both our health partners and our members. CareSource is continuing to explore and enhance our PASSE offering in Arkansas. In order to ensure we offer a “best in class” model, CareSource will continue to create momentum about our model while ensuring our partners and providers are all aligned to create a meaningful experience. As we invest the time into creating an intentional model, CareSource will be looking forward to serving Arkansas PASSE members in 2022.

Arkansas PASSE remains a high priority for CareSource. This work closely aligns with our mission to make a lasting difference in our members’ lives by improving their health and well-being, and we are committed to being part of the solution for community independence with complex populations and provider partnerships.

Even though our go-live date has shifted, we are still very much committed to being in Arkansas and are continuing the contracting process to build a robust network to serve Arkansans. Starting the contracting process with CareSource is simple. Visit www.CareSource.com/Arkansas-provider and complete the New Health Partner Contract Form online. Be sure to add “Arkansas Products”.

For questions or concerns about this contracting process, please email Arkansas_Network@caresource.com, or call Provider Services at 1-833-230-2100.

We look forward to being in the community and working together to serve the PASSE membership in the very near future!

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