



NETWORK *Notification*

Notice Date: December 9, 2021
To: CareSource AR PASSE Health Partners
From: CareSource
Subject: Provider Portal Account Linking Enhancement
Effective Date: November 12, 2021

Summary

CareSource is excited to announce a new feature now available on the Provider Portal called Account Linker. We have listened to your feedback and have developed a process for you to link your current user accounts together. Provider Portal users that have multiple accounts due to having separate locations can now link these accounts together and have the capability of working seamlessly through each account with a simple drop-down to change accounts.

Impact

Previously, Provider Portal users that had multiple user accounts for separate locations were required to log out and log in for each separate account to access the user's separate provider locations/Tax IDs in addition to maintaining the separate user ID and passwords. Now, these users may link each registered user ID together and be able to access other accounts within seconds by selecting their appropriate account from a drop-down. Please review the attached <Account Linker Overview (currently in review)> for additional information including who can use this new feature and how to link accounts. To begin linking your accounts, please visit the [Provider Portal](#).

Questions?

If you need assistance with linking your accounts or have any additional questions, please contact Provider Services at <1-833-230-2100>.

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