

The CareSource Foundation utilizes an online application and grant reporting system. Please use this guide to help you navigate, and to answer questions.

We hope you find it helpful!

# **Getting Started:**



All grant requests must begin with an email to Cathy Ponitz, VP CareSource Foundation, at <a href="mailto:cathy.ponitz@caresource.com">cathy.ponitz@caresource.com</a>. Your request must include information about your organization, how you will use the funding provided and how it aligns with the CareSource Foundation focus areas.

If it is determined that your request is a good fit to receive funding, you will be invited to apply via email. The email will include a link to log into our online grant portal.

**First time users/grantees:** After you have received your invitation to apply email from Cathy Ponitz, follow the link in the email, then **c**lick "New Applicant" and fill out all fields to create an account.

**Returning Users:** If you have received a grant from the CareSource Foundation in the past, please enter the email and password used to create your account.

Helpful Tip: We know organizations experience staffing changes. If your organization received funding in the past, it is likely that you have an existing account with us. If you are unsure, feel free to contact us prior to submitting an application to avoid creating duplicate accounts. We can transfer accounts to any new staff member handling the grants for your organization.

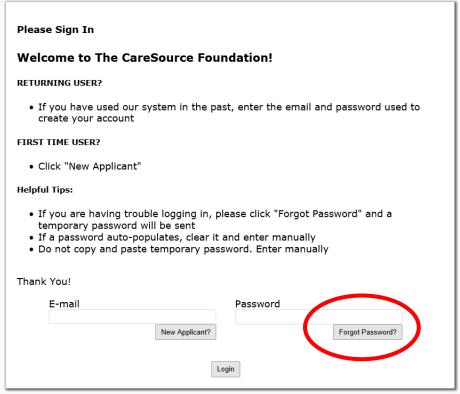
FOR QUESTIONS: Call Amy Lowry at (937) 531-3888 or email caresourcefoundation@caresource.com

Nelcome to The (		
	CareSource Foundation	n!
RETURNING USER?		
If you have used of create your account		the email and password used to
FIRST TIME USER?		
Click "New Application	nt"	
Helpful Tips:		
temporary passwo • If a password auto	trouble logging in, please clic ord will be sent o-populates, clear it and ente aste temporary password. E	er manually
Thank You!		
Thank You! E-mail	Passw	vord
	Passw	vord

# Forgot Password?



**If you forget your password,** please enter your login email address and **click FORGOT PASSWORD**.



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Re-enter login email, click "Send Password"
Check email and follow instructions
Notice: The "Forgot Password" link can be used ONCE in 24-hours





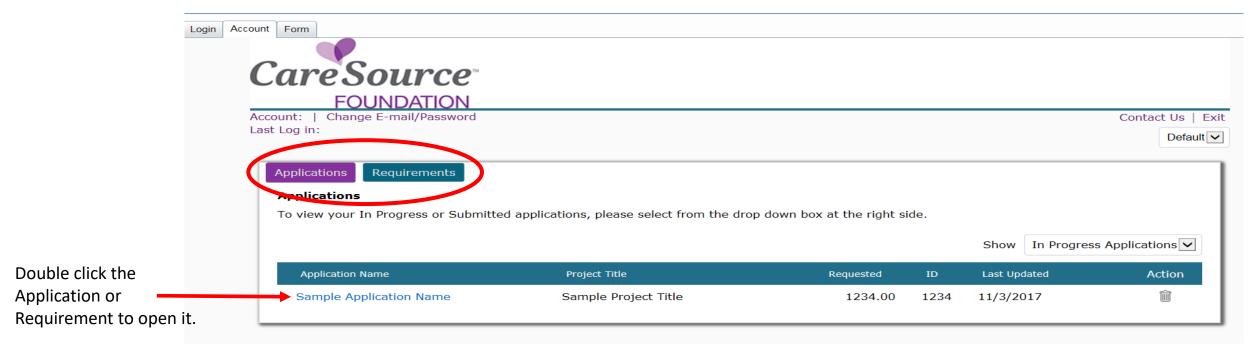
# **Applications and Requirements**

#### **Applications tab**

You will see all applications you are working on

#### Requirements tab

- Is visible **only** after a requirement is assigned by the CareSource Foundation staff



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## **Applications and Requirements**

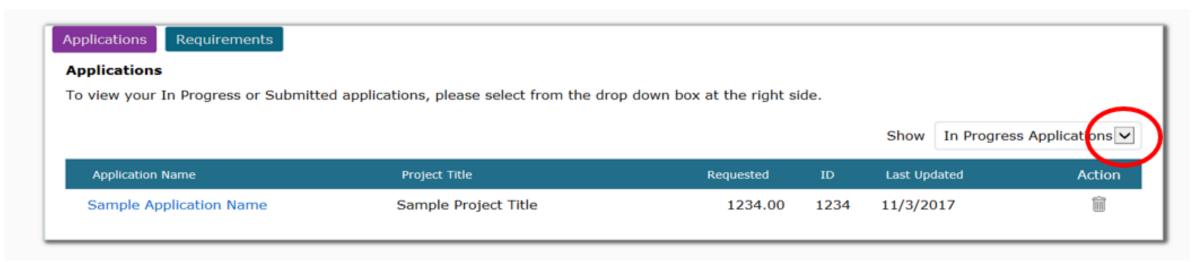
### By clicking on the drop down box, you will have the following options available

If you click the "Applications tab", you will see:

- In Progress Applications
- Submitted Applications

#### If you click the "Requirements tab", you will see:

- New Requirements
- In Progress Requirements
- Submitted Requirements



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caresourcefoundation@caresource.com



### Why can't I see the report requirement I need?

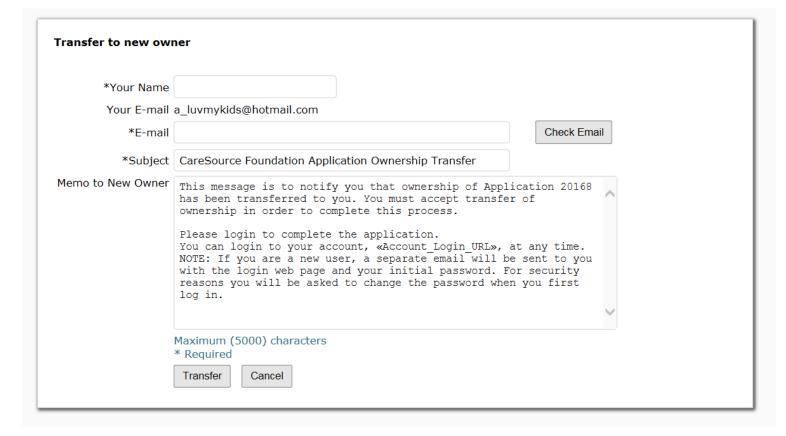
- 1) Maybe you're not the primary owner of the grant record this is typically the person who submitted the grant application. You must have ownership of the requirement before receiving access to the requirement.
  - The primary owner must login and click the "Transfer to new owner" icon under the Action column
  - If the primary owner is not available, please call us for help.
- 2) Your account was created by us, and you received an email stating that an account had been created for you, but when you logged in, you used a different email address than what we used to create your account. If you feel this is what has happened, you will need to go back and log in using the email your notification was sent to or contact us to have your account transferred. Once you've successfully logged in using the original email that the notification was sent to, you can change your email address if needed.



### **Account Options:**

Grantees will have the ability to transfer applications or requirements





FOR QUESTIONS: Call Amy Lowry at (937) 531-3888 or email



### **Account Options:**

Grantees will have the ability to manage viewers

#### B) Manage Viewers:



Manage Viewers		
*E-mail	Add Viewer(s	s)
	There are no Viewers	
E-mail to New Viewe	ırs	
*Your Name		
Your E-mail	a_luvmykids@hotmail.com	
*Subject	Application Viewer Access	
Memo to New Viewers	This message is to notify you that you have been granted Viewer access for Application 20169. Please login to view the Application. You can login to your account, «Account_Login_URL» at any time.	^
		~
	Maximum (5000) characters * Required	
	Update Cancel	

IMPORTANT: Changes are not permanent until you click Update



### **Account Options:**

Grantees will have the ability to delete and email copy of application or requirements

### C) Delete Application and D) Email Copy



Note: You will not be able to delete the application or requirement once it has been submitted.



# Have more questions?

Please refer to the FAQ section on the CareSource Foundation website, found here:

Link to website:

CareSource Foundation Grant Applications