



## **Network Notification**

**Date:** January 31, 2017  
**To:** Indiana Healthy Indiana Plan (HIP) Health Partners  
**From:** CareSource®  
**Subject:** CareSource Healthy Indiana Plan Members - POWER Account Changes

---

### **CareSource HIP members will not be issued a POWER Account Debit Card.**

The Office of Medicaid Policy & Planning (OMPP) has determined POWER Account Debit card utilization at the point of service by providers as a means of collecting payment have been low.

In response to provider feedback, OMPP will be phasing out the debit card for the current HIP population. OMPP intends to fully phase out POWER Account debit card use by mid-year 2017.

In support of OMPP's intent to phase out the use of the debit card, CareSource **will not** issue POWER Account Debit Cards to its HIP members. Please note that some plans may continue to offer their HIP members the use of a debit card until mid-year.

### **How will CareSource Health Partners who previously used the POWER Account Debit Card collect payment from CareSource HIP members?**

CareSource HIP members will not be issued a HIP Power Account Debit card. Instead of swiping the member's card, the provider will simply submit the claim per the CareSource claims submission process.

### **How will this benefit CareSource Health Partners serving HIP members?**

In the past, if a provider used the debit as payment at the point of service, they were required to submit a claim as validation of services. They were also required to report on the claim payment received via the POWER Account Debit Card to avoid duplicate payment during claims processing. By not using the debit cards, these additional steps will not be necessary. Providers simply submit the claim.

### **Additional Resources**

The CareSource Health Partner Manual and CareSource Health Partner Orientation will be updated to reflect these recent plan changes. Please visit the [Plan Resources Page](#) on CareSource.com to access the most recent versions of each resource to find more information on the POWER Account, claims submission, and more.