

## **Network Notification**

## Date:December 12, 2016To:Kentucky Health PartnersFrom:CareSource®Subject:CareSource's Marketplace Plans No Longer Called "CareSource Just4Me"

Effective Jan. 1, 2017, CareSource's plans for sale on the Health Insurance Marketplace will no longer be branded as CareSource Just4Me<sup>™</sup>. We pride ourselves on helping our members understand and access their health insurance services. By removing the Just4Me name, our goal is to make it easier for shoppers in the Health Insurance Marketplace to understand what our plans are and what they cover.

For more information about the Health Insurance Marketplace, please visit our FAQs page.

To ensure that our Marketplace plan members have a seamless transition into 2017, we ask for your help:

- 1. Communicate this change to your office staff and patients.
- 2. Continue to verify a member's eligibility before every service.
- Dispose of CareSource plan materials that refer to CareSource Just4Me. We will be happy to provide updated materials. Just contact your <u>CareSource Health Partner Engagement</u> <u>specialist/representative</u> to request more.
- 4. Consider updating any other uses of the Just4Me such as phone prompts, websites, or office marketing.

Thank you for your partnership in providing quality care for our Marketplace plan members. We look forward to continuing our partnership into 2017. Should you have any questions regarding the name change, please contact Health Partner Services at **1-855-852-5558**.

## Sample 2017 ID Cards:

Marketplace:

Silver		кy	CareSo	urce
Member: John Doe		Dependen 01 Jane D	00	201
Member ID: 1480000000-00 Health Plan (XXXXX) XXX-XX-XXXX Payer ID: KYCS1		02 John Doe 03 Mike Doe 04 Ron Doe 05 Susan Doe 06 Sara Doe 07 Joe Doe 08 Sam Doe		
				Office: \$0.00

CareSource Medicare Advantage:

CareSource	CareSource Advantage (HMO
Member Name: John Doe	Effective Date: KY 01/01/2016
Member ID#: SAM 12345678900	BxBIN: 004336
Health Plan: (80840)	RxPCN: MEDDADV
XXX-XX-XXXX	RxGRP: RX5054
Payer ID: XXXXX Copays:	Medicare R
	XX.XX CMS: XXXXX-XXX
Spec: SXX.XX UrgCare: S	

find a provider, visit the	antee coverage. To verify t website or call.	benefits, view claims, or	
Members: 1-888-815	-6446 (TTY: 1-800-648	8-6056 or 711)	
24/7 Nurseline: 1-866-206-7879	Providers: 1-855-852-5558	Pharmacy: 1-855-852-5558	
Medical Claims: P.O. Box 824 Dayton, OH 45401-0	Benefits Ma CVS Carem 824		
Pharmacy Claims: CVS Caremark P.O. Box 52136 Phoenix, AZ 85072-2	RxBin: 004 RxPCN: AD	Pharmacy Numbers: RxBin: 004336 RxPCN: ADV RxGrp: RX3158	
CareSource is a Qualified H	ealth Plan Issuer on the Health	h Insurance Marketplace	

