



Network Notification

Date: December 12, 2016
To: West Virginia Health Partners
From: CareSource®
Subject: CareSource’s Marketplace Plans No Longer Called “CareSource Just4Me”



Effective Jan. 1, 2017, CareSource’s plans for sale on the Health Insurance Marketplace will no longer be branded as CareSource Just4Me™. We pride ourselves on helping our members understand and access their health insurance services. By removing the Just4Me name, our goal is to make it easier for shoppers in the Health Insurance Marketplace to understand what our plans are and what they cover.

For more information about the Health Insurance Marketplace, please visit our [FAQs page](#).

To ensure that our Marketplace plan members have a seamless transition into 2017, we ask for your help:

1. Communicate this change to your office staff and patients.
2. Continue to verify a member’s eligibility before every service.
3. Dispose of CareSource plan materials that refer to CareSource Just4Me. We will be happy to provide updated materials. Just contact your CareSource Health Partner Engagement specialist to request more.
4. Consider updating any other uses of the Just4Me such as phone prompts, websites, or office marketing.

Sample 2017 ID Card:

Silver Dental and Vision		 		2017	
Member: John Doe	Dependents: 01 Jane Doe 02 John Doe 03 Mike Doe 04 Ron Doe 05 Susan Doe 06 Sara Doe 07 Joe Doe 08 Sam Doe				
Member ID: 14800000000-00					
Health Plan (XXXXX) XXX-XX-XXXX					
Payer ID: WVCS1					
Office: \$0.00 ER: \$0.00 Spec: \$0.00 UrgCare: \$0.00					
caresource.com/marketplace This card does not guarantee coverage. To verify benefits, view claims, or find a provider, visit the website or call. Members: 1-855-202-0622 (TTY: 1-800-982-8771 or 711) 24/7 Nurseline: 1-866-206-0701 Providers: 1-855-202-1091 Pharmacy: 1-855-202-1091 Medical Claims: P.O. Box 804, Dayton, OH 45401-0804 Benefits Manager: CVS Caremark Pharmacy Claims: CVS Caremark, P.O. Box 52136, Phoenix, AZ 85072-2136 Pharmacy Numbers: RxBin: 004336, RxPCN: ADV, RxGrp: RX3174 CareSource is a Qualified Health Plan Issuer on the Health Insurance Marketplace					

Thank you for your partnership in providing quality care for our Marketplace plan members. We look forward to continuing our partnership into 2017. Should you have any questions regarding the name change, please contact Health Partner Services at **1-855-202-1091**.