



## **Network Notification**

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Date: December 11, 2103 Number: KY-P-2013-16a

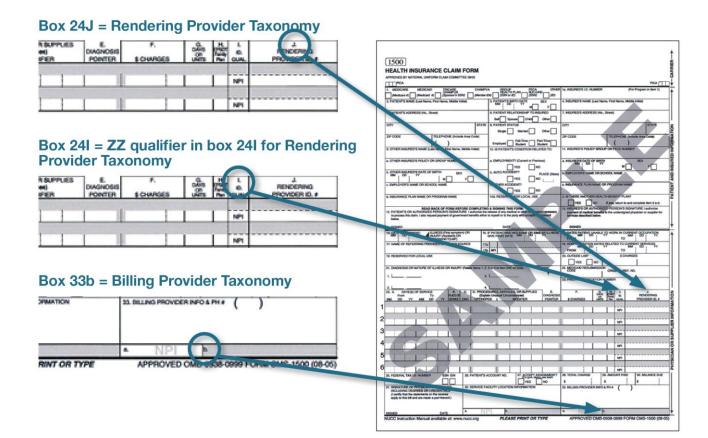
To: Office Manager/Participating Health Care Provider

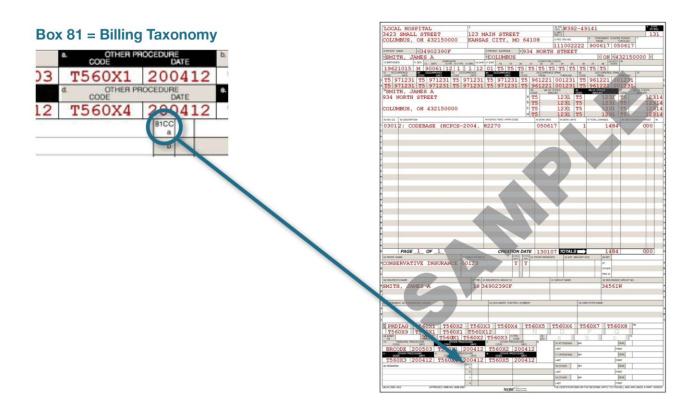
From: Humana - CareSource™

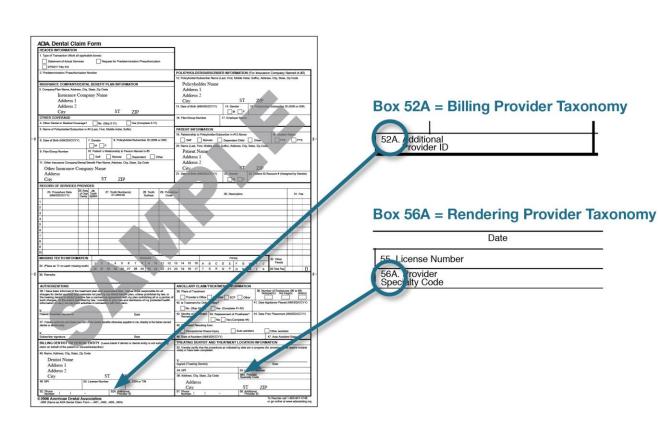
Subject: URGENT Claims Payment Process Change / Effective December 9, 2013

Humana – CareSource wants to clarify billing requirements to enable timely claims processing.

Effective December 9, 2013, if billing and rendering National Provider Identifier (NPI) and billing and rendering taxonomy are not included on the claim, or the codes included on the claim do not match the Commonwealth's Master Profile List (MPL), the claim will be rejected. This applies to both paper and electronic claims. See the following examples of the taxonomy requirement excerpts for billing and rendering taxonomy reporting. Note: If the billing provider is paid at a group level, then both billing and rendering taxonomy are required. Otherwise, billing and rendering taxonomy are the same and rendering taxonomy is optional.







## **Action Checklist:**

1. Confirm that your provider information is current with the Commonwealth's Master Provider List (MPL), including your rendering and billing tax ID number (TIN), rendering and billing taxonomy codes, address and your NPI. If needed, send updated enrollment data on letterhead to:

Kentucky Medicaid, Provider Enrollment P.O. Box 2110 Frankfort, KY 40602

Additionally, Humana – CareSource Provider Relations can help with the process. Please fax your request on letterhead, listing the updated information that you would like added/verified to (937) 487-0460.

2. Confirm that your claims include the correct rendering and billing TIN, rendering and billing taxonomy codes, rendering and billing provider addresses and your NPI.

## Questions?

If you have questions, please call our provider services department at 1-855-852-7005, Monday through Friday, 8 a.m. to 6 p.m. EST.

Thank you for being a Humana – CareSource provider and serving our members.

Please see the previous version of this network notification <u>here</u>.