



Network Notification

Date: April 8, 2014

Number: OH-P-2014-09

To: Office Manager/Participating Health Care Provider

From: CareSource

Subject: Claims Processing: Rendering Provider NPI Requirements

Effective: May 1, 2014

Accepted standards for claim and encounter submissions require that the rendering provider's National Provider Identifier (NPI) be populated on both EDI 837 transactions and paper forms. This information is also needed to identify providers eligible for the Primary Care Rate Increase (PCRI) incentive payment.

It is important that you submit rendering provider information on claims *even if you are paid at a group level*. In most cases, the rendering provider will be the individual physician who provided the service and that provider's NPI (Type 1) must be submitted. Some provider group types are excluded from this requirement and those are as follows:

- Ambulance Services
- Durable Medical Equipment
- FQHC/RHC
- Health Department
- Home Health Agency
- Home Infusion Therapy Services
- Laboratory & Pathology
- Radiology Imaging
- Vision Supply Services

Effective May 1, 2014, CareSource will reject claims that are received with the billing / group NPI instead of the individual rendering provider, unless the provider type does not require an individual provider NPI (see above list for provider types exempted).

Billing Instructions:

Please note that the instructions below contain information specific to *Type 1 NPI* (individuals) and *Type 2 NPI* (organizations and groups).

- EDI claims using the ASC X12N 837 professional health care claim transaction: insert the Type 2 NPI in the provider billing segment, loop 2010AA; and the Type 1 NPI in loop 2310B.
- Paper claims using the CMS-1500 professional form: insert the main or billing Type 2 NPI number in Box 33a. Insert the service facility Type 2 NPI (if different from main or billing NPI) in Box 32a. Insert Type 1 NPIs for rendering providers in Box 24J.
- EDI claims using the ASC X12N 837 institutional health care claim transaction: insert the Type 2 NPI in the provider billing segment, loop 2010AA; and the Type 1 NPI in loop 2310D (required only if it is different from the attending physician reported on loop 2310A).
- Paper UB-04 facility form: insert the main Type 2 NPI number in Box 56; insert Type 1 NPIs for rendering providers in boxes 78–79.

Thank you for your continued participation with CareSource. If you have any questions, please contact our Provider Services Department at 1-800-488-0134.