



Network Notification

Date: April 4, 2016
To: MyCare Ohio Health Partners
From: CareSource®
Subject: Claims Submission for Waiver Services Made Easier

CareSource wants Health Partners to know about these updates to make the claims submission process for Waiver Services easier:

- A New Provider Portal Claim Entry Form has been created to simplify the process
- Waiver codes no longer have a separate code to reflect subsequent units
- Multiple visits provided to a member on the same date of service will have separate codes
- Member eligibility documented on Claim Submission Form

Why are these updates being made?

- To provide the ability to identify multiple visits for the same member for accurate claims submission and payment
- To improve the ease of claim submission via an updated Provider Portal claim form
- To increase claim adjudication

These new updates are effective as of 03/24/16. To learn more about these enhancements, view the [Waiver Services Claim Entry and Service Plan Training Presentation](#). (link to PowerPoint presentation)

Please note these important additional enhancements scheduled to be effective 04/15/16:

- The ability to submit claims via the Service Plan Portal will no longer be available for codes unless the service has a service plan approval.
- The Provider Portal will be limited to only allow claims submissions for My Care waiver members.
- The submit claims links for members not found on the health partner's service plan will be limited