



COMMUNICATING WITH CARESOURCE



Phone Numbers

	Dual Special-Needs Plan	Marketplace
Provider Services	1-833-230-2176	1-866-286-9949
Prior Authorizations	1-833-230-2176	1-866-286-9949
Claims Inquiries	1-833-230-2176	1-866-286-9949
Credentialing	1-833-230-2176	1-866-286-9949
Member Services	1-833-230-2020	1-877-806-9284
CareSource24 [®] Nurse Advice Line	1-833-687-7332	1-866-206-7880
Fraud, Waste and Abuse	1-833-230-2176	1-866-286-9949
TTY for the Hearing Impaired	1-800-743-3333 or 711	1-800-743-3333 or 711
Care Management Referrals	1-844-438-9498	1-844-438-9498
EyeMed Member Services		1-833-337-3129
TruHearing Member Services		1-866-202-2561
Active&Fit [®] Member Services		1-877-771-2746
DentaQuest		1-855-398-8413

Fax Numbers

Credentialing		1-866-573-0018
Contract Implementation		1-937-396-3632
Fraud, Waste and Abuse	1-800-418-0248	1-800-418-0248
Medical Prior Authorization Form	1-844-417-6157	1-877-716-9480
Pharmacy Prior Authorization Form	1-877-328-9660	1-866-930-0019
Provider Appeals	1-937-531-2398	1-937-531-2398
Provider Information Changes		1-937-396-3076

Web Links and Email Addresses

Website	https://www.caresource.com
Provider Portal	https://providerportal.caresource.com/IN
Provider Information Change	providermaintenance@caresource.com