



COMMUNICATING WITH CARESOURCE



Phone Numbers

	Dual Special-Needs Plan	Marketplace
Provider Services	1-833-230-2176	1-855-852-5558
Prior Authorizations	1-833-230-2176	1-855-852-5558
Claims Inquiries	1-833-230-2176	1-855-852-5558
Credentialing	1-833-230-2176	1-855-852-5558
Member Services	1-833-230-2020	1-888-815-6446
CareSource24 [®] Nurse Advice Line	1-833-687-7323	1-866-206-7879
Fraud, Waste and Abuse	1-833-230-2176	1-855-852-5558
TTY for the Hearing Impaired	1-800-648-6056 or 711	1-800-648-6056 or 711
Care Management	1-844-438-9498	1-844-438-9498
EyeMed Member Services		1-833-337-3129
TruHearing Member Services		1-866-202-2674
Active&Fit [®] Member Services		1-877-771-2746
DentaQuest		1-855-453-5282

Fax Numbers

Credentialing	1-937-396-3632	1-866-573-0018
Contract Implementation	1-937-396-3632	1-937-396-3632
Fraud, Waste and Abuse	1-800-418-0248	1-800-418-0248
Medical Prior Authorization Form	1-844-417-6157	1-877-716-9480
Pharmacy Prior Authorization Form	1-877-251-5896	1-866-930-0019
Provider Appeals	1-937-531-2398	1-937-531-2398
Provider Information Changes	1-937-396-3076	1-937-396-3076

Web Links and Email Addresses

Website	https://www.caresource.com
Provider Portal	https://providerportal.caresource.com/
Provider Information Change	providermaintenance@caresource.com