

# Contracting with CareSource

## Welcome to CareSource.

We are committed to making it easy for you and your staff to do business with us.

## Request a New Contract with CareSource

Health partners who would like to set up a new contract with CareSource should complete the online New Health Partner Contract Form (located on the “Plan Participation” page within the Providers section of **CareSource.com**) and attach a copy of your W-9 with the submission.

## Why participate with CareSource?

A focus on preventive health care and personal service is core to CareSource’s operating philosophy. For participating health care health partners, we offer:

- **Quick Claims Payment** – More than 96% of clean claims are paid within 30 days.
- **Provider Portal** – CareSource health partners have the ability to confirm member eligibility on our secure Provider Portal 24/7. In addition, health partners have the ability to look up claims, request prior authorization, confirm coordination of benefits and more on the Provider Portal.
- **Paperless Referral System** – Hassle-free medical management and less paperwork mean more time to focus on patient care.
- **Commitment to Service** – We answer health partners’ questions quickly and accurately and offer orientations and in-service programs for health partners and their office staff.
- **Member Support Services** – CareSource can assist with patient compliance with services such as a 24-hour nurse advice line, care management and health education.



**CareSource.com**