



Network Notification

Notice Date: June 6, 2019
To: Health Partners
From: CareSource®
Subject: Inpatient Hospital Pre-payment Claims Reviews – Revised 6/6/2019

*This notification is a revision of the “Inpatient Hospital Pre-payment Claims Reviews” notification posted on June 3, 2019. Updates are noted in **red text**.*

Thank you for collaborating with CareSource to care for your patients and our members. CareSource strives to offer the best and most efficient care possible for our members. CareSource has contracted with Equian, LLC. to conduct itemized bill reviews specific to Inpatient Hospital Claims with total allowed amounts equal to or greater than **\$25,000** and with Diagnosis Related Group (DRG) outliers. The purpose of this communication is to give you advance notice regarding potential requests for itemized bills from CareSource and Equian.

CareSource and Equian are beginning a new pre-payment review that will assess inpatient hospital claims to identify defects and improprieties. Equian employs sophisticated technology and data analytics in addition to expert review by certified coders to identify errors and compliance issues pre-payment.

Starting Aug. 1, 2019, CareSource or Equian may contact you and request your itemized bills. You may receive similar types of requests for itemized bills currently; however, these reviews are different from post-payment and medical necessity reviews.

Once the itemized bill is received and the review is completed, billing adjustments will be made accordingly and a notice of claims review finding report will be delivered to you. This **review** report will identify the line items and amounts adjusted. Typical adjustment categories include the following:

- Unbundling
- Billing Errors
- Hospital Acquired Condition
- Experimental Drugs & Procedures
- Implant Markups

The Equian Claims Resolution team is available to you during any step of the process. Equian will be evaluating these claims in detail and can answer any questions you may have regarding their findings and supporting CMS guidelines and plan benefit details. You may contact the Equian Claims Resolution team at **1-888-895-2254**.

Please reference the [Frequently Asked Questions \(FAQs\)](#) for more information.