



Network Notification

Notice Date: October 15, 2025
To: TRICARE Prime Demo Providers
From: CareSource Military & Veterans
Subject: New Address for Refund Checks
Effective Date: October 15, 2025

Summary

Please send refund check submissions for TRICARE Prime® Demo by CareSource Military & Veterans™ (CSMV) to:

CareSource Military & Veterans
P.O. Box 632167
Cincinnati, OH 45263-2167

Impact

The address listed above is for refund check submissions only. Correspondence other than refund checks submitted to this lock box will cause a delay in the processing of the check and remaining correspondence.

Importance

To streamline the process of submitting refund checks, CSMV has created a form to help ensure timely and accurate processing. The Claim Recovery Request Form is available to download at **CareSourceMilitary.com**. A separate form and appropriate documentation must be submitted for each refund check.

Questions?

Please contact Provider Services at **1-833-230-2170**, available Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET) with any questions.

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