



Network Notification

Notice Date: November 10, 2025
To: TRICARE Prime® Demo Providers
From: CareSource Military & Veterans™
Subject: High-Dollar Claims

Summary

CareSource Military & Veterans™ (CSMV) is committed to processing your claims as efficiently as possible. When submitting high-dollar claims (claims with allowed amounts over \$500,000), please fill out and attach the itemized bill cover sheet. You can find this coversheet on **CareSourceMilitary.com** under the Forms or Claims pages. This is required for us to process the request.

Instructions for completion:

- Section 1 of the form must be completed at the time of submission.
- Submit the cover sheet and itemized statement by:
 - **Email:** ClaimsItemizedBills@CareSource.com
 - **Fax:** 1-937-396-3173
 - **Toll-free Phone:** 1-844-794-1579
- The size of the file is limited to 12 MB. Large files can be sent in multiple emails/fax submissions.
- Please fill out Section 2 on the form accordingly.
- Please use the cover sheet when submitting itemized bills for both new claims and corrected claims.

Questions?

If you have questions, we are here to help. Please contact Provider Services at **1-833-230-2170**, Monday through Friday 8 a.m. to 6 p.m. Eastern Time (ET).