



# Network Notification

**Notice Date:** November 7, 2025  
**To:** TRICARE Prime Demo Providers  
**From:** CareSource Military & Veterans  
**Subject:** You're Invited to the Provider Orientation

## Summary

In anticipation of the TRICARE Prime® Demo by CareSource Military & Veterans™ (CSMV) product launch, the CareSource Provider Engagement team will be offering a variety of convenient orientation options designed to better meet provider's needs, including live sessions across the state. Our Provider Orientation focuses on the collaborative processes that support us working together. We ask providers to prioritize completing orientation prior to **January 1, 2026**.

## Registering for Orientation

Registering for Orientation is easy! Providers can go to **HealthPlanResources.com** and use their NPI\* and the password **ProvidersR#1** to log in. They can then select the live session of their choice, watch a recording of a live session (after December 10, 2025) or take our on-demand version of orientation training. Providers can also request a one-on-one orientation session.



*\*If the learner does not have an NPI number, the learner will set up a new account using a unique email address as their username. To use single sign-on in the future, they will use the same email address and password when accessing the Provider Portal.*

## Impact

[HealthPlanResources.com](https://HealthPlanResources.com) consolidates all provider orientation, education resources and opportunities in a single location. Live training schedules and registration are available in the learning management system (LMS) as well as access to our on-demand education library.

## Importance

Orientation allows providers to gain key insights into operational details and requirements in advance of the go-live date of January 1, 2026. Practice managers may track, complete and attest to training/orientation completion on behalf of their group, ensuring that annual training requirements are successfully met.

## Prior to Go-Live | In Person & Virtual Sessions

Location	Date and Time	Additional Information
Virtual		
Register Online at HealthPlanResources.com	Tuesday, December 9 12 p.m. Eastern Time (ET)	Virtual session
Register Online at HealthPlanResources.com	Wednesday, December 10 10 a.m. ET	Virtual session
Register Online at HealthPlanResources.com	Thursday, December 11 3 p.m. ET	Virtual session
Register Online at HealthPlanResources.com	Monday, December 15 12 p.m. ET	Virtual session
Register Online at HealthPlanResources.com	Wednesday, December 17 3 p.m. ET	Virtual session

Register Online at HealthPlanResources.com	Friday, December 19 10 a.m. ET	Virtual session
In-person		
<ul style="list-style-type: none"> <li>• <b>Cambria Hotel Tampa Brandon</b></li> <li>• Register Online at HealthPlanResources.com</li> </ul>	Tuesday, December 2 3 p.m. ET	9970 Delaney Lake Drive, Tampa, FL 33619
<ul style="list-style-type: none"> <li>• <b>Cambria Hotel Tampa Brandon</b></li> <li>• Register Online at HealthPlanResources.com</li> </ul>	Wednesday, December 3 10 a.m. ET	9970 Delaney Lake Drive, Tampa, FL 33619
<ul style="list-style-type: none"> <li>• <b>Cambria Hotel Tampa Brandon</b></li> <li>• Register Online at HealthPlanResources.com</li> </ul>	Wednesday, December 3 3 p.m. ET	9970 Delaney Lake Drive, Tampa, FL 33619
<ul style="list-style-type: none"> <li>• <b>Cambria Hotel Tampa Brandon</b></li> <li>• Register Online at HealthPlanResources.com</li> </ul>	Thursday, December 4 10 a.m. ET	9970 Delaney Lake Drive, Tampa, FL 33619

### Questions?

Visit the [Florida](#) or [Georgia](#) Training & Events page on **CareSourceMilitary.com** to view upcoming events, site registration and access instructions.

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