

Provider Portal Solutions



Tools You Need to Save You Time

At TRICARE Prime® Demo by CareSource Military & Veterans™, we make it easier for you to do business with us – 24 hours a day, seven days a week with our free, secure Provider Portal.

Time-Saving Benefits of the Provider Portal:

- **Beneficiary Eligibility & Termination** – Multiple beneficiary eligibility look-up for up to 24 months and beneficiary termination, if applicable.
- **Claims Information** – Check claim status, submit claims and necessary attachments; submit and check status of claim disputes and appeals.
- **Coordination of Benefits** – Confirm coordination of benefits for patients.
- **Payment History** – Search for payments by check number or claim number.
- **Explanation of Payment** – Access from the secure portal with the option to print.
- **Prior Authorization** – Medical inpatient/outpatient, specialty pharmacy and prior authorization warning messages to verify accuracy.
- **Care Treatment Plans** – Easily provide input into your patients' care plans and consult with Care Managers.
- **Care Management Referrals** – Automated care management forms for efficient enrollment.
- **Beneficiary Profile** – Comprehensive view of patient medical/pharmacy utilization
- **Clinical Practice Registry** – Innovative online tool showing health partners when beneficiaries are in need of tests or services; filter data to show preventive health opportunities.
- **Resources** – Access training modules that help navigate portal functionalities.

Easy to Access

Our Provider Portal is free, secure and easy to use.

- Visit **CareSourceMilitary.com** and click Login > Provider at the top right corner. Select your state portal.
- Enter your username and password and click Login.

Three easy steps to register for the portal:

- 1 ▶ Click Sign Up to establish your account by creating your username and password.
- 2 ▶ For added security, set up the multi-factor authentication.
- 3 ▶ To connect your account, you will need your Provider Name, Tax ID, Provider ID and your Zip Code.
- 4 ▶ Review and accept the Agreement.



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