



Network Notification

Notice Date: December 4, 2025
To: TRICARE Prime Demo Providers
From: CareSource Military & Veterans
Subject: Georgia Provider Orientation
Effective Date: December 18, 2025

Summary

In anticipation of the TRICARE Prime® Demo by CareSource Military & Veterans™ (CSMV) product launch, the Provider Engagement Team will be offering a variety of convenient orientation options designed to better meet providers' needs, including live sessions across the state. Our Provider Orientation focuses on the collaborative processes that support us working together, and we ask providers to prioritize completing orientation prior to **January 1, 2026**.

Registering for the Orientation

Registration is easy! Providers can go to **HealthPlanResources.com** and use their NPI* and the password **ProvidersR#1** to log in. They can then select the live session of their choice, watch a recording of a live session (after December 15, 2025) or take our on-demand version of orientation training. Providers can also request a one-on-one orientation session.



**If the learner does not have an NPI number, the learner will set up a new account using a unique email address as their username. To use single sign-on in the future, they will use the same email address and password when accessing the Provider Portal.*

Impact

HealthPlanResources.com consolidates all provider orientation, education resources and opportunities in a single location. Live training schedules and registration are available in the learning management system (LMS) as well as access to our on-demand education library.

Importance

Orientation allows providers to gain key insights into operational details and requirements in advance of the go-live date of January 1, 2026. Practice managers may track, complete and attest to training/orientation completion on behalf of their group, ensuring that annual training requirements are successfully met.

Prior to Go-Live | In Person & Virtual Sessions

Location	Date and Time	Additional Information
Virtual		
Register Online at HealthPlanResources.com	Thursday, December 18 9 a.m. Eastern Time (ET)	Virtual session
Register Online at HealthPlanResources.com	Thursday, December 18 12:30 p.m. ET	Virtual session
Register Online at HealthPlanResources.com	Thursday, December 18 4 p.m. ET	Virtual session

Questions?

Visit **CareSourceMilitary.com** > Providers > [Training & Events](#) to view upcoming events, site registration and access instructions.

CSMV-TRICARE-P-4823673