



# Network Notification

**Notice Date:** December 30, 2025  
**To:** TRICARE Prime® Demo Providers  
**From:** CareSource Military & Veterans™  
**Subject:** Provider Portal Active  
**Effective Date:** December 30, 2025

## Summary

The Provider Portal is now active, including beneficiary eligibility and prior authorization submission.

## Provider Portal Access and Resources

To register for the portal, follow these steps:

1. Go to [ProviderPortal.CareSource.com/GL](https://ProviderPortal.CareSource.com/GL).
2. Select "Sign Up".
3. On the "Create Account" page, fill in all required fields marked with an asterisk and select "Register."
4. Look for an activation email from Okta with the subject "Activate Account," then use the "Activate Account" link provided to activate your Provider Portal account.
5. Log in to the portal.

For access details, see the [Portal Registration Guide](#).

## Additional Training & Education

We value your time and have created a Learning Management System tailored for providers to improve your experience and knowledge. All training on [HealthPlanResources.com](https://HealthPlanResources.com) is internally developed and customized for our organization.

Visit [HealthPlanResources.com](https://HealthPlanResources.com) and follow the login guide below to access the site.

If...	Then...
You <b>have an NPI</b>	Use your <b>NPI</b> as the <b>Username</b> and <b>ProvidersR#1</b> as the <b>Password</b> when first accessing <b>HealthPlanResources.com</b> .
You <b>don't have an NPI</b>	Create an account using your email address as the username. Use this email and password whenever you access the Provider Portal in the future.

Office Managers/Administrators can manage accounts and complete training for all providers in their TIN. For details, check the **For Office Managers** section at [HealthPlanResources.com](https://HealthPlanResources.com).

## Questions?

Email [Support@HealthPlanResources.com](mailto:Support@HealthPlanResources.com).

CSMV-TRICARE-P-4877900