

Communicating with TRICARE Prime® Demo by CareSource Military & Veterans™



Phone Numbers

Provider Services	1-833-230-2170
Prior Authorizations Medical	1-833-230-2170
Prior Authorizations Physician Administered Drugs	1-888-399-0271
Claims Inquiries	1-833-230-2170
Credentialing	1-833-230-2170
Beneficiary Services	1-833-230-2080
24-Hour Nurse Advice Line	1-833-687-7376
Fraud, Waste, and Abuse	1-844-415-1272
TTY for the Hearing Impaired	711
Care Management	1-844-415-1272

Fax Numbers

Fraud, Waste, and Abuse	1-800-418-0248
Medical Prior Authorization	<i>(Provider Portal submission is preferred)</i> 1-844-824-5582
Physician Administered Drug Prior Authorization	1-888-399-0271
Case Management	1-937-396-3673
Provider Maintenance	ProviderMaintenance@CareSource.com
Provider Appeals	1-937-531-2398
NICU/Sick Newborn	1-937-396-3499



Web Links and Email Addresses

Website	CareSource.com/fl/providers/welcome/tricare-prime-demo/ CareSource.com/ga/providers/welcome/tricare-prime-demo/
Provider Portal	ProviderPortal.CareSource.com/FL ProviderPortal.CareSource.com/GA
Provider Demographic Changes	ProviderMaintenance@CareSource.com
Learning Management System	healthplanresources.com/learn
Care Management	CSMV_CM@CareSource.com

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