



Network Notification

Notice Date: October 19, 2026
To: TRICARE Prime® Demo by CareSource Military & Veterans™ Providers®
From: CareSource Military & Veterans
Subject: Update to Expired Payment Reissue Process
Effective Date: December 1, 2026

Summary

ECHO Health currently issues payments on behalf of CareSource Military & Veterans (CSMV). Beginning December 1, 2026, ECHO Health will also reissue expired payments **upon request**. Please note, payments outstanding for six months or more are considered “expired.”

Impact

Providers should submit requests to reissue expired payments directly to ECHO Health using one of the methods below:

Email: escheatments@echohealthinc.com

Mail: ECHO Health, Inc.
810 Sharon Drive
Westlake, OH 44145

Fax: 1-440-835-5656

Questions?

Please contact Provider Services, available Monday through Friday, 8 a.m. to 6 p.m. Eastern Time.

CSMV-TRICARE-P-6283649