



## Network Notification

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**Date:** March 12, 2014

**Number:** KY-P-2014-05

**To:** Participating Health Care Providers

**From:** Humana – CareSource

**Subject:** Delegated Network Information

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Humana – CareSource® announces an updated list of supporting vendors. These organizations contract with various providers to deliver dental, vision, behavioral health and substance use services to our members.

**Managed Care of North America Inc. (MCNA)** is the dental benefits manager for Humana – CareSource. MCNA is a leading dental benefit management company that provides services to state agencies and managed care organizations for their Medicaid, Medicare and Children's Health Insurance Program (CHIP) members. If you have questions about dental benefits or MCNA, please call Provider Relations at 1-855-852-7005, Monday through Friday, 8 a.m. to 6 p.m. EST.

**HealthHelp®** works with Humana – CareSource to provide advanced radiology consultations. **RadConsult™** is HealthHelp's radiology-centered program that provides real-time decision support for physicians who are considering computed tomography (CT), computed tomography angiography (CTA), magnetic resonance imaging (MRI), magnetic resonance angiogram (MRA) and/or a positron emission tomography (PET) scan as part of a diagnostic work-up. Program staff can be contacted by calling 1-800-546-7092, Monday through Friday from 7 a.m. to 7 p.m. and Saturday from 9 a.m. to 4 p.m. CST.

**Beacon Health Strategies** offers behavioral health and substance abuse services. Humana – CareSource members can talk with specialty behavioral health case managers to obtain both routine and complex care. Providers should contact Beacon at 1-877-380-9729 to verify available behavioral health and substance use benefits and to seek appointments or direction for obtaining behavioral health and substance use services. Beacon is open Monday through Friday from 7 a.m. to 7 p.m. EST, except holidays.

You can learn more by visiting [www.caresource.com/KY](http://www.caresource.com/KY), clicking on "Providers" and then selecting "Covered Services." If you have questions, please call our Provider Services department at 1-855-852-7005, Monday through Friday, from 8 a.m. to 6 p.m. EST.