MEDICAL POLICY STATEMENT
Indiana D-SNP

Policy Name & Number	Date Effective
Personal Emergency Response Systems - IN D-SNP - MM-1184	07/01/2022-04/30/2023
Policy Type	
MEDICAL	

Table of Contents

A. Subject

Personal Emergency Response System (PERS)

B. Background

Personal Emergency Response Systems (PERS) can provide safety, medication adherence, and allow for independent living when part of the physician's prescribed plan of treatment.

C. Definitions

- **Personal Emergency Response System (PERS) –** Includes telecommunications equipment, a central monitoring station, and a medium for two-way, hands-free communication between the individual and the station. Personnel at the station respond to an individual's alarm signal via the individuals PERS equipment. This does not include remote video monitoring of the individual in their home or systems that only connect to emergency service personnel.

D. Policy

I. The use of a Personal Emergency Response System (PERS) in a member's home may be medically necessary when all of the following criteria are met:
   A. Documentation by the member's physician of:
      1. The specific clinical diagnoses and/or physical-functional limitations which serve as an indication for a Personal Emergency Response System, and
      2. How the Personal Emergency Response System specifically will improve member safety and facilitate continued residence in the home setting.
   B. The member retains an appropriate cellular or landline phone system that will support the PERS device.
   C. To be eligible for PERS service, the member is assessed by CareSource case management to be:
      1. Frail and functionally impaired,
      2. Living alone or with another functionally impaired person,
      3. Willing to arrange for private line telephone service, if private line is not currently in place OR willing to sign a form saying that they have accepted a wireless cellular device as an alternative, and
      4. Mentally and physically able to use the equipment appropriately.

E. Conditions of Coverage

NA

F. Related Policies/Rules

NA

The MEDICAL Policy Statement detailed above has received due consideration as defined in the MEDICAL Policy Statement Policy and is approved.

G. Review/Revision History

	DATE	ACTION
Date Issued	03/21/2021	New Policy
Date Revised	03/30/2022	No changes; Updated references
Date Effective	07/01/2022	
Date Archived	04/30/2023	This Policy is no longer active and has been archived. Please note that there could be other Policies that may have some of the same rules incorporated and CareSource reserves the right to follow CMS/State/NCCI guidelines without a formal documented Policy.

H. References

1. AgingInPlace. (2020, April). Comprehensive Guide to Personal Emergency Response Systems. Retrieved March 4, 2022 from www.aginginplace.org.
2. Lachal F, Tchalla AE, Cardinaud N, et al. Effectiveness of light paths coupled with personal emergency response systems in preventing functional decline among the elderly. SAGE Open Med. 2016;4 Retrieved March 4, 2022 from www.nih.gov.
3. National Council on Aging. (n.d.). Get the Facts on Falls Prevention. Retrieved March 4, 2022 from www.ncoa.org.
4. Stokke, R. (2016, July). *The Personal Emergency Response System as a* Technology Innovation in Primary Health Care Services: An Integrative Review. Retrieved March 4, 2022 from www.jmir.org.
5. Thorton, K., & Caprio, Y. (2018, July). Community-Based Care. Retrieved March 4, 2022 from www.geriatricscareonline.org.

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